

# Firm-Level Labor-Shortage Exposure\*

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## Abstract

This paper presents a novel approach to measure firm-level labor-shortage exposure by leveraging finance-specialized machine learning techniques. Specifically, we use *FinBERT* to extract information from earnings conference call transcripts to develop a reliable measure of labor-shortage exposure. We demonstrate the validity of our measure by showing that states with higher levels of labor-shortage exposure experience lower future unemployment rates but higher wage growth, while firms with higher labor-shortage exposure have greater future staff expenses. Moreover, we leverage the 2017 U.S. immigration policy reform as a natural experiment to show that labor-intensive firms increase their labor-shortage exposure following a shock that reduces foreign labor supplies. Additionally, we exploit the variation in state-level stringency of COVID-19 lockdown policies and find that a state's lockdown stringency heightens local firms' labor-shortage exposure. We find that firms with labor-shortage exposures experience lower cumulative abnormal returns within three days following their earnings conference calls. Moreover, firm-level labor-shortage exposure negatively predicts one-year-ahead cross-sectional stock returns and operating performance. Firms respond to labor shortages by substituting labor with capital and R&D investments, and by producing more process patents to improve their production processes. Finally, we find that firms with high labor-shortage exposure prior to the COVID-19 pandemic underperform other firms during the crisis. These results provide important implications for firms and policymakers seeking to address labor shortages and their impact on firm performance.

**Keywords:** Labor-shortage Exposure, Machine Learning, *FinBERT*, Stock Returns, Operating Performance, Corporate Investment, Process Patent, COVID-19 Crisis

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*“As anyone who has lost luggage or waited half an hour for a restaurant check can tell you, America needs way more workers in some parts of the economy.”*

— Gwynn Guilford, August 14, 2022, *The Wall Street Journal*

## **1 Introduction**

In today’s fast-paced and ever-evolving global economy, labor shortages have emerged as a critical challenge for firms seeking to maintain their competitive edge. Labor shortages can lead to increased labor costs, which can have significant impacts on firm operations and financial performance. However, measuring labor-shortage exposure at the firm level is a challenging task due to data availability and measurement issues. Thus, despite its importance, no reliable measure of firm-level labor-shortage exposure has been developed in the literature. In this paper, we propose a novel approach that leverages finance-specialized machine learning techniques to develop a comprehensive and reliable measure of firm-level labor-shortage exposure for a broad sample of U.S. firms. Our approach captures the extent to which a firm is exposed to labor shortages each year, enabling a better understanding of the impacts of labor shortages on firm decision-making and performance. By providing a new measure of firm-level labor-shortage exposure, we offer valuable insights that can help firms and policymakers better anticipate and mitigate the effects of labor shortages, which have become increasingly pressing in the face of a rapidly changing labor market.

We use earnings conference call transcripts to capture a firm’s exposure to labor shortage. Earnings conference calls typically take place quarterly after a publicly traded firm releases its financial results for the previous quarter. Such conference calls provide a forum for the firm to update investors and analysts on its financial performance and outlook. They also provide an opportunity for investors and analysts to ask questions and gain a deeper understanding of the firm’s business and financial prospects. Because of the high volume of firm-level information contained in earnings conference calls, a growing strand of literature uses earnings conference call transcripts to measure a firm’s exposure to differ-

ent aspects, such as political risk (Hassan et al., 2019), corporate culture (Li et al., 2021), and climate change (Li et al., 2023; Sautner et al., 2023). Thus, we expect earnings conference call transcripts to be superior text data in capturing labor-shortage-related discussions from corporate executives.

To measure a firm’s exposure to labor shortages, we split each transcript into sentences. We then employ a state-of-the-art machine learning model, *FinBERT* (Huang et al., 2023), to help us efficiently identify whether a sentence is labor-shortage-related or not.<sup>1</sup> Our fine-tuned *FinBERT* model achieves an impressive 95% accuracy rate in detecting labor-shortage-related sentences. Based on the labor-shortage-related sentences identified by our machine learning model, we construct a firm-level measure of labor-shortage exposure for all U.S. public firms with available earnings conference call transcripts each year during the 2005-2021 period. After requiring non-missing stock returns and financial data, our final sample for empirical analyses consists of 25,551 firm-year observations related to 100,588 earnings conference call transcripts and 3,829 unique firms.

To verify the reliability of our firm-level labor-shortage exposure measure, we conduct various validation tests. Firstly, we observe that the economy-wide aggregate labor-shortage exposure attained its highest level in 2021 due to the COVID-19 pandemic’s impact on the labor market. Secondly, we rank the measure by 2-digit SIC industry and find that the construction, transportation, and service sectors are the most susceptible to labor shortage, given their labor-intensive nature. Thirdly, we aggregate the firm-level measure to the state-level and find a negative (positive) relationship between state-level labor-shortage exposure and the state’s future unemployment rate (future wages and wage growth), which aligns with economic theory (e.g., Dwayne et al., 2002). Fourthly, we observe a positive relationship between the measure of firm-level labor-shortage exposure and a firm’s future staff

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<sup>1</sup> *FinBERT* is a machine learning model built upon *BERT* (Devlin et al., 2018). *BERT* is pretrained using a large amount of text data and can understand syntax and semantics of English language well, while *FinBERT* is finance-specialized that is further trained using financial text data (e.g., 10-K filings and earnings conference call transcripts). Huang et al. (2023) document that *FinBERT* yields better performance than *BERT* in detecting sentence sentiment and environmental, social, and governance (ESG) sentences in financial contexts. Please see section 3 for more information.

expenses, which include wages and employee benefits.

Additionally, we exploit the 2017 U.S. immigration policy reforms, which tightened foreign labor supplies, as a quasi-natural experiment. We find that relative to capital-intensive firms, labor-intensive firms significantly increased their labor-shortage exposure following the 2017 immigration policy changes, further validating our measure of firm-level labor-shortage exposure. Finally, we verify our measure by leveraging the variation in the stringency of state-level COVID-19 lockdown policies that primarily restrict people's behaviour. We find that a state's COVID-19 lockdown stringency significantly heightens local firms' labor-shortage exposure in the next quarter. Importantly, it is the current COVID-19 lockdown stringency of the state, rather than its past or future levels, that has a significant impact on local firms' labor-shortage exposure. These findings further validate our measure of firm-level labor-shortage exposure.

After validating the firm-level labor-shortage exposure measure, we next investigate its implications. We find that most of the variation in labor-shortage exposure resides at the firm level and not at the industry, state or economy level. Moreover, firms with labor-shortage exposure experience significantly lower cumulative abnormal returns (CAR) within the three days following the earnings conference calls. Further, our measure of firm-level labor-shortage exposure robustly and negatively predicts one-year-ahead cross-sectional stock returns and corporate operating performance. Specifically, a one-standard-deviation increase in firm-level labor-shortage exposure, on average, predicts a 1.09-percentage-point lower one-year-ahead annual stock return, a 0.225-percentage-point decline in one-year-ahead return on assets (ROA), and a 0.156-percentage-point reduction in one-year-ahead operating cash flow. These findings suggest that exposure to labor shortages has significant effects on a firm's future operating performance and stock returns.

Next, we show that a firm's labor-shortage exposure has a positive (negative) relationship with its one-year-ahead capital expenditures and R&D expenses (one-year-ahead number of employees per million dollar of assets), implying that companies heavily exposed to labor shortages may substitute increasingly costly labor with capital. Our finding based

on firm-level labor-shortage exposure hence complements the finding of [Geng et al. \(2022\)](#), who show that minimum wage policies prompt firms to increase capital investment as a substitute for labor.

In addition, we examine whether exposure to labor shortages leads firms to produce more production-process innovations to improve their production efficiency. We find that firm-level labor-shortage exposure is positively and significantly related to a firm's process patent outputs in the next three years, while the relation between labor-shortage exposure and non-process patent outputs is statistically insignificant. These results suggest that firms heavily exposed to labor shortages seek to develop more process patents in the future to improve their production efficiency and support their capital-labor substitution. These findings based on labor-shortage exposure are consistent with the findings of [Bena et al. \(2022\)](#) that increased labor dismissal costs lead firms to increase their process innovations and decrease their reliance on costly labor.

After observing that firms respond to labor-shortage exposure by increasing capital and R&D expenses, as well as generating more process patents in the future, we investigate whether these corporate policy reactions can help improve their future stock performance. Our analysis reveals that increasing capital expenditure and process patent production helps mitigate the negative impact of labor-shortage exposure on firms' future stock performance. These findings suggest that replacing labor with capital and increasing process innovation may be an effective way to deal with labor shortages.

We conduct multiple tests to verify the robustness of our findings. These tests include 1) excluding the COVID-19 period (2020 and 2021) from the regression analysis, 2) comparing the extensive and intensive margins of firm-level labor-shortage exposure on future stock returns, operating performance, and firm policy responses, 3) reconstructing the firm-level labor-shortage exposure using either the management presentation section or Q&A section of the earnings conference call transcripts,<sup>2</sup> and 4) replacing the raw buy-and-hold stock

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<sup>2</sup> A potential concern is that managers may exaggerate or hide their firms' labor-shortage issues during conference calls. If managers were systematically manipulative on their labor-shortage-related discussions in conference calls, then our measure would mainly capture such manipulations rather than the firm's true labor-

returns of a firm with the Fama-French three-factor-adjusted or five-factor-adjusted stock returns. We obtain qualitatively similar results across these robustness tests. Moreover, subsequent tests show that firms that are more geographically dispersed can partially alleviate the negative impact of labor-shortage exposure on future stock returns and operating performance, and that it is repeated exposure to labor shortages that leads firms to decrease their labor inputs and increase their investments in capital expenditures and process patent outputs.

Finally, we investigate the differential impact of the COVID-19 pandemic on the stock returns and operating performance of firms exposed to labor shortage prior to the pandemic and those that were not. We find that the exposed firms experienced significantly lower stock returns and operating performance compared to the non-exposed firms during the pandemic. Specifically, relative to the non-exposed firms, labor-shortage exposed firms exhibited an average incremental decline of 5.5 percentage points in stock returns per year, 2.4 percentage points in ROA per year, and 1.5 percentage points in operating cash flow per year. These findings suggest that despite their prior experience with labor shortages, labor-shortage exposed firms have not been able to mitigate the adverse impact of increased labor scarcity caused by the pandemic, highlighting the significant challenges faced by these firms in navigating the ongoing labor market disruptions.

Our study contributes to three strands of literature. First, it contributes to the literature on textual analysis in finance (e.g., [Loughran and McDonald, 2011](#); [Garcia and Norli, 2012](#); [Hoberg and Phillips, 2016](#); [Gentzkow et al., 2019](#); [Florackis et al., 2023](#)). Prior literature uses “bag-of-words” (keyword dictionary) approach to measure different topics of interest such as economic policy uncertainty ([Baker et al., 2016](#)), corporate epidemic disease exposure ([Hassan et al., 2023a](#)) and geopolitical risk ([Caldara and Iacoviello, 2022](#)). An emerging literature starts to adopt machine learning techniques to broaden the scope of the dictionary. For

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shortage exposure. All of our validation and economic outcome tests suggest this is not the case. The fact that our results are also robust to using the LS measure constructed from either the managerial presentation section or the Q&A section (Q&A is arguably more difficult to manipulate than managerial presentation) of the conference call further supports the validity of our measure.

example, [Li et al. \(2021\)](#) apply *Word2vec* model to measure corporate culture. [Sautner et al. \(2023\)](#) adopt a keyword discovery algorithm to measure firm-level climate change exposure. This study leverages the state-of-the-art machine learning technique in finance, *FinBERT*, to measure firm-level labor-shortage exposure from earnings conference call transcripts.

Second, the study contributes to the literature on the implications of labor frictions on firms (e.g., [Danthine and Donaldson, 2002](#); [Chen et al., 2012](#); [Donangelo, 2014](#); [Petrosky-Nadeau et al., 2018](#); [Donangelo et al., 2019](#); [Bena et al., 2022](#); [Geng et al., 2022](#)). This literature suggests that various labor frictions, such as wage rigidity, labor mobility, labor unions, minimum wages and labor dismissal costs, can affect firm risks and corporate policies significantly.

We contribute to this literature by developing a reliable and novel measure of labor-shortage exposure at the firm level for a broad sample of firms, using state-of-art machine learning techniques. In various validation tests, we show that the developed measure captures firm-level labor-shortage exposure well. We further show that greater exposure to labor shortages predicts lower operating performance and stock returns in the cross section. In addition, complementing the findings on minimum wages and labor dismissal costs in the literature, we show that exposure to labor shortages can also lead to increased capital expenditures and greater process innovation output to replace costly labor. The developed measure can be used by analysts, investors and regulators to identify and address labor-shortage-related issues.

Third, the study contributes to the literature on the heterogeneous impacts of the COVID-19 pandemic on firms (e.g., [Albuquerque et al., 2020](#); [Ramelli and Wagner, 2020](#); [Ding et al., 2021](#); [Fahlenbrach et al., 2021](#); [Liu et al., 2021](#)). The literature suggests that various firm characteristics including environmental and social ratings, firm leverage, cash holdings, financial flexibility, debt rollover risk, ownership structure and other characteristics, affect the stock performance of firms during the pandemic. We contribute to the literature by documenting that firms exposed to labor shortage prior to the pandemic experienced significantly worse operating performance and generated significantly lower stock returns than

the non-exposed firms during the pandemic, indicating that labor-shortage exposed firms are particularly vulnerable to the COVID-19 pandemic’s impact on the labor market (e.g., decreased labor supply due to sickness and increased difficulty in retaining and attracting workers).

The rest of the paper proceeds as follows. Section 2 describes the data and sample construction. Section 3, we present a detailed discussion on how we measure exposure to labor shortages at the firm level. Section 4 reports the results from various validation tests on the developed measure of firm-level labor-shortage exposure. Section 5 studies the implications of firm-level labor-shortage exposure on cross-sectional future stock returns and operating performance and the implications on corporate investment and innovations. Section 6, we explore how labor-shortage exposed firms performed during the COVID-19 Pandemic. Section 7 concludes. The Appendix provides variable definitions, the prediction performance of our fine-tuned *FinBERT* model, examples of the identified labor-shortage sentences using the machine learning model, and additional robustness results.

## 2 Data and Sample

We use earnings conference call transcripts of U.S. public firms as text data to measure firm-level labor-shortage exposure. Earnings conference calls are generally held by public firms every quarter. It starts with a management presentation session in which the company executives discuss the firm’s quarterly operating performance and business conditions, followed by a Q&A session in which financial analysts raise questions to the executives. Consistent with prior literature (e.g., Hassan et al., 2019; Li et al., 2021; Sautner et al., 2023), we use the entire earnings call transcript (including both the management presentation and Q&A session) to construct the measure of labor-shortage exposure. We collect transcripts from the Standard & Poor Capital IQ database (CIQ) during the 2005-2021 period. The raw dataset contains 136,169 earnings call transcripts of 4,869 U.S. public firms.

We further collect state-level employment and wage data from the U.S. Bureau of La-



bor Statistics (BLS), state-level economic statistics from the U.S. Bureau of Economic Analysis (BEA), the information on firm historical headquarters states from the header section of 10-K/Qs filed on EDGAR, stock return data from the Center for Research in Security Prices (CRSP), and financial data from Compustat.<sup>3</sup> We obtain the corporate patent data from Kogan et al. (2017), and obtain the process vs. non-process patent classification data from Bena et al. (2022) based on patent claims text.<sup>4</sup> After merging the datasets and requiring non-missing variables, the final sample consists of 25,551 firm-year observations related to 100,588 earnings conference call transcripts and 3,829 unique firms. Table 1 reports the summary statistics of the variables used in this study. Table A1 in the Appendix provides detailed variable definitions and data sources.

[Please insert Table 1 about here]

### 3 Measuring Firm-level Labor Shortage Exposure

Prior literature generally uses economic indicators, such as unemployment rate and wage, to measure the degree of labor market slack (e.g., Mortensen and Pissarides, 1994; Domash and Summers, 2022). However, these measures are usually available at only country- or state-level. Given that human capital is an important input in firms' production processes and exposure to labor shortage has become a growing concern for many firms in recent years, it is important to measure firm-level labor-shortage exposure. To achieve this goal, we choose to use earnings conference call transcripts as text data to quantify a firm's discussion on labor-shortage-related topics.

Because of the high volume of firm-level information in earnings calls, a growing strand of literature uses earnings conference call transcripts to measure a firm's exposure to different aspects, such as a firm's political risk (Hassan et al., 2019), corporate culture (Li et al.,

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<sup>3</sup> See <https://sraf.nd.edu/data/augmented-10-x-header-data> on firms' historical headquarters locations. We thank Bill McDonald for making the data publicly available.

<sup>4</sup> The patent data can be downloaded from Noah Stoffman's research website: <https://kelley.iu.edu/nstoeffma>. The classification data can be downloaded from Jan Bena's research website: <https://www.janbena.com/en/process-innovation-patent-dataset>. We thank Noah Stoffman, Jan Bena and their research teams for generously sharing the data.

2021), and firm-level climate change exposure (Li et al., 2023; Sautner et al., 2023). In this study, we follow prior studies and use earnings conference call transcripts as raw text data to measure a firm's labor-shortage exposure, which is a heated topic that has attracted significant investor attention in recent years, especially given the recent COVID-19 crisis and the related lockdown measures. If a firm is experiencing a significant labor shortage, we expect its earnings conference call transcripts to contain meaningful discussions on this issue. In the rest of this section, we explain in detail how we measure firm-level labor-shortage exposure.

### 3.1 The Challenge

Prior studies generally use two approaches to measure a firm's exposure to certain topics. The first approach is to develop a pre-specified keyword list (or dictionary). For example, Hassan et al. (2019) generate a politics-related dictionary by collecting keywords that only occur in political science textbooks but not in accounting and finance textbooks. On the other hand, keywords can also be generated based on common knowledge if the topics of interest are self-evident. For example, Hassan et al. (2023a,b) measure a firm's exposure to Brexit and epidemic diseases using obvious keywords (e.g., Brexit, SARS, and COVID-19). The exposure measure can then be constructed by counting the number of keyword occurrences in the text data. However, this approach can lead to underestimation if the keyword list is of limited scope. To address the underestimation issue, researchers start to apply the second approach, machine learning, to expand the scope of the topical dictionary. For example, Li et al. (2021) use *Word2Vec* model to obtain a broader list of words that have close similarity scores with the predetermined corporate-culture-related seed words. Similarly, Sautner et al. (2023) adopt a keyword discovery algorithm to identify climate-related keywords.

In our research context of measuring firm-level labor-shortage exposure, relying on a keyword list (either prespecified or expanded via *Word2Vec*) can be particularly challenging because language is colorful, versatile and constantly evolving, and corporate executives

can express their concerns on the labor shortage issue in very flexible ways. Some sentences in earnings call transcripts may contain very clear statements about labor shortage and thus the dictionary approach can work well in such cases. For example, in Baker Hughes Inc's 2012Q1 earnings conference call, its CEO mentioned that *"But as highlighted in last quarter's call, labor shortages are limiting growth."* However, in many cases, CEOs can discuss the labor shortage concerns in ways that are difficult to be detected by the predetermined keywords. For example, in 2010Q3 earnings conference call, the CEO of Ariba Inc mentioned that *"I would like to have gotten there sooner, but I think we're finding the hiring environment is pretty intense out there."*

To deal with this challenge, instead of relying on a keyword list, we use the Bidirectional Encoder Representations from Transformers (BERT), which is a state-of-the-art natural language processing (NLP) technique to more accurately measure a firm's labor-shortage exposure.

### **3.2 The Advantage of BERT**

*BERT* is a deep-learning-based large language model (LLM) developed by [Devlin et al. \(2018\)](#). A deep learning model contains a neural network that is interconnected with an input layer, multiple hidden layers, and an output layer. To train such models, people need to first feed their raw text data (e.g., financial reports and earnings call transcripts) into the input layer, which will then further feed forward to the hidden layers. The hidden layers will use nonlinear functions to adjust the embedded parameter matrices and then feed forward to the final output layer. The output layer thus contains the prediction outcome (e.g., whether a sentence sentiment is positive, neutral, or negative). When the training starts, the model makes prediction error (the difference between the ground truth and the prediction outcome). However, the error is fed backward (backpropagation) to the hidden layers to further make adjustment to the parameter matrices. After rounds of iteration, the prediction error converges and parameter matrices will become stable. The trained model can then be

employed in different NLP tasks.

Since the last decade, industry scientists and academic researchers have started to apply neural network to solve different NLP tasks. For example, [Mikolov et al. \(2013\)](#) use neural network to develop a *Word2Vec* model, which transforms words into quantifiable vectors (word embeddings) that can be used to discover similar words by comparing their cosine similarities.<sup>5</sup> However, such word vectors are represented by static numbers without considering the contextual information. For example, the word “running” will have the same vector in the sentences “He is running a company” and “He is running a marathon”, while as human beings, we can clearly see that it indicates different meanings by looking at the contexts.

The advantage of *BERT* is that it can provide contextualized word vectors (i.e., words have different vectors depending on the actual language contexts), because it is pretrained using large text data.<sup>6</sup> By reading the text sentences from left to right and right to left (the so-called “bidirectional”) and using features of Masked Language Model and Next Sentence Prediction, *BERT* can recognize the syntax and semantics of English language well.<sup>7</sup> Another distinguished feature of *BERT* is that although it requires a large amount of computational hours and text data to be pretrained, it can be flexibly finetuned (i.e., further train the model by using some specific training samples) to apply into downstream NLP tasks, such as classifying sentence sentiment.<sup>8</sup> Researchers have also start to apply *BERT* in finance research. For example, [Rajan et al. \(2023\)](#) use *BERT* to categorize corporate goals in shareholder letters. [Bingler et al. \(2022\)](#) develop a *ClimateBERT* to identify corporate climate commitments. Similarly, [Chava et al. \(2022\)](#) use *RoBERTa* to capture a firm’s inflation exposure.

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<sup>5</sup> For example, “Man” and “King” are closer (more similar) in the vector space than “Man” and “Queen”.

<sup>6</sup> *BERT* is pretrained using around 2.5 billion words from Wikipedia and 800 million words from Google’s BooksCorpus.

<sup>7</sup> Masked Language Model (MLM) is to first hide a word from a sentence and then ask *BERT* to fill up the masked word based on the surrounding words in this sentence. Next Sentence Prediction is to ask *BERT* to predict the next sentence based on the current sentence. These two mechanisms significantly improve *BERT*’s language reading ability. Please see <https://huggingface.co/blog/bert-101> for more information.

<sup>8</sup> Training a *BERT*-base model (12 layers, 768 hidden size, 12 attention heads, and 110 million parameters) requires 4 days with 4 Cloud TPUs in Pod configuration ([Devlin et al., 2018](#)). Applying *BERT* to downstream tasks is also called transfer learning.

In this study, we use *FinBERT* to measure a firm’s labor-shortage exposure. *FinBERT* is a *BERT*-based model. Instead of being pretrained using general text data (e.g., Wikipedia), it is pretrained using financial text data by Huang et al. (2023).<sup>9</sup> Thus, *FinBERT* yields better understanding in the finance-specialized contexts. The testing results by Huang et al. (2023) show that compared with the original *BERT*, *FinBERT* obtains higher accuracy rate when predicting sentence sentiment or identifying ESG sentences. Thus, we use *FinBERT* to detect labor-shortage-related sentences and expect that it can improve the performance of detecting labor-shortage-related sentences from earnings conference call transcripts.

### 3.3 Training Sample and Testing Sample for *FinBERT*

Before applying *FinBERT* to the downstream task of detecting labor-shortage-related sentences, we need to first construct a training sample to finetune *FinBERT*. We aim to use *FinBERT* to distinguish between labor-shortage-related sentences and non-labor-shortage-related sentences in earnings conference call transcripts. Thus, it is important to construct a training sample that includes these two types of sentences.

We first use Stanza (Qi et al., 2020), a Python natural language processing toolkit for linguistic analysis, to split the earnings call transcripts into sentences. We call this sentence sample as *A*. Next, from the sentence sample *A*, we collect labor-related sentences because only such labor-related sentences are likely to contain labor-shortage-related discussions.<sup>10</sup> Specifically, to identify the labor-related sentences, we construct a comprehensive labor-related keyword list. Similar to Li et al. (2021), we first generate nine labor-related seed words. We then use the *Word2Vec* model to obtain an expanded labor-related dictionary from these seed words. Panel A of Table A2 in the Appendix presents the expanded labor-related keyword list. Only the sentences that contain at least one of these labor-related keywords from the list (including the seed words and the *Word2Vec*-expanded words) will

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<sup>9</sup> The financial text data include 10-Ks and 10-Qs reports from Russel 3000 firms, analyst reports from S&P 500 firms, and earnings conference call transcripts.

<sup>10</sup> It is unlikely that labor-shortage-related discussions will occur in the sentences that do not contain any labor-related keywords.

be included in the labor-related sentence sample  $B$ , which eventually consists of 1,339,370 sentences.

Next, we randomly select 3,000 sentences from  $B$  as our *initial sample*, and manually classify whether each sentence is related to labor-shortage or not. However, during this labeling process, we find that many of those sentences are non-labor-shortage related. We only detect 79 sentences that discuss labor shortage (labeled as *positive*), while the remaining 2,921 sentences are not labor-shortage-related (labeled as *negative*). The rare occurrence of positive sentences can lead to a sample imbalance issue (see, e.g., [He and Garcia, 2009](#); [Lemaître et al., 2017](#)): when a class imbalance occurs in the training data, the model will tend to overclassify the majority class because of the higher prior probability. That is, if we use this imbalanced sample to train the *FinBERT*, it will tend to overclassify sentences as negative.

To address this sample imbalance issue, we further expand the initial 3,000 sentence sample by including 2,000 more sentences. To increase the probability of obtaining a labor-shortage-related sentence, for these 2,000 sentences, we require each of them to include at least one labor-shortage-related keyword. We similarly generate a keyword list of labor shortage using the *Word2Vec* model. We start with inputting nine labor-shortage-related seed words into the *Word2Vec* model. The model then expands the dictionary by selecting words that have close cosine similarity with the seed words. Panel B of Table A2 in the Appendix presents the expanded labor-shortage-related dictionary. After obtaining the labor-shortage-related keyword list, we then randomly select 2,000 sentences containing one or more labor-shortage-related keywords from the sentence sample  $A$ .<sup>11</sup> We then manually classify whether each of these 2,000 sentences is related to labor shortage or not. We find that 1,780 out of the 2,000 sentences are labor-shortage related. Thus, our final sentence sample includes 5,000 (3,000 plus 2,000) sentences, with 1,859 (79 plus 1,780) are labor-shortage related and 3,141 are non-labor-shortage related.

Having constructed the sentence sample, we next follow prior literature to stratify the

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<sup>11</sup> We also require that these 2,000 sentences should not be overlap with the 79 labor-shortage-related sentences that we find in the first stage.

sample and use 90% as our training sample (4,500 sentences), which is used to adjust the parameters in *FinBERT*. The remaining 10% is the testing sample (500 sentences), which is used to evaluate the model prediction performance in the end.<sup>12</sup>

### 3.4 Model Prediction Performance

After using the training sample to finetune the *FinBERT* model, we next evaluate the finetuned *FinBERT* model’s prediction performance using the testing sample. Table A3 in the Appendix presents the results. We report the overall accuracy, macro average accuracy, and weighted average accuracy for the testing sample. Moreover, for each sentence category (positive or negative), we report the precision rate (i.e., the ability of the trained model not to label as positive a sentence that is negative), recall rate (i.e., the ability of the model to identify all the positive sentences), and F1-score (i.e., a harmonic mean of the precision rate and recall rate).<sup>13</sup>

We find that our finetuned *FinBERT* model achieves very impressive predicting performance. The overall accuracy rate is 95%, which indicates that 475 sentences in the testing sample are correctly classified by the model.<sup>14</sup> In terms of the positive (i.e., labor-shortage-related) sentences, the precision rate, recall rate, and f1-score are 91%, 95%, and 93%, respectively. It indicates that our finetuned *FinBERT* model works very well in identifying all positive sentences with high precision. Similarly, for the negative sentences, the precision rate, recall rate, and f1-score are all over 95%. Taken together, the superior testing performance shows that our finetuned *FinBERT* model can reliably detect the labor shortage discussions in the earnings conference call transcripts.

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<sup>12</sup> For the hyperparameters of the model, we follow [Huang et al. \(2023\)](#) to set the learning rate to  $2e-5$  with model finetuning for five epochs.

<sup>13</sup> Specifically, the precision rate is calculated as  $TP/(TP+FP)$ , where  $TP$  denotes the number of true positives and  $FP$  denotes as the number of false positives. The recall rate is calculated as  $TP/(TP+FN)$ , where  $TP$  denotes the number of true positives and  $FN$  denotes as the number of false negatives. The F1-score is calculated as  $2 \cdot (\text{precision} \cdot \text{recall}) / (\text{precision} + \text{recall})$ .

<sup>14</sup> Using *FinBERT*, [Huang et al. \(2023\)](#) achieve an accurate of 88.2% in classifying sentence sentiment, 89.5% in detecting ESG-related sentences, and 85.3% in labeling forward-looking sentences.

### 3.5 Measuring Firm-level Labor-shortage Exposure

Having finetuned the *FinBERT* model, we next apply it to measure firm-level labor-shortage exposure. Specifically, for each labor-related sentence in the sentence sample  $B$ , we use *FinBERT* to determine whether it is related to the topic of labor shortage. We then use the following equation to compute firm-level labor-shortage exposure:

$$LS\ Exposure_{i,t} = \frac{LS\ Sentences_{i,t}}{Total\ Sentences_{i,t}} \times 100 \quad (1)$$

where *LS Sentences* is the average number of labor-shortage-related sentences contained in the earnings conference call transcripts of firm  $i$  in year  $t$ , and *Total Sentences* is the average number of all sentences of the transcripts of firm  $i$  in year  $t$ . We further multiply the raw measure by 100 for easier result interpretation. Table A4 in the Appendix further provides 20 randomly selected sentences that are detected as related to labor shortage by the finetuned *FinBERT* model. Table 1 provides the descriptive statistics for *LS Exposure*. The mean of *LS Exposure* is 0.062 in our sample, with its standard deviation being 0.173.

Moreover, in Appendix Table A5, we investigate how persistent over time a firm's labor-shortage exposure is. We report the correlation matrix of *LS Exposure* and its lags in Panel A) and the correlation matrix of  $I( LS )$  and its lags in Panel B. *LS Exposure* is a firm's labor-shortage exposure in a year.  $I( LS )$  is an indicator variable that equals one if the *LS Exposure* of a firm in that year is larger than zero, and equals zero otherwise. Panel A shows that *LS Exposure* is somewhat persistent over time: the correlation coefficient estimates between *LS Exposure* and its lags slowly decrease from 0.566 to 0.302 when moving from the first lag to the fourth lag. A similar but weaker pattern is observed using  $I( LS )$  in Panel B.

In Appendix Table A6, we further examine what firm characteristics are associated with labor-shortage exposure. We regress *LS Exposure* ( $I( LS )$ ) on various firm characteristics measured in the same year. In column 1 (5), we do not include any fixed effects. In column 2 (6), we include year fixed effects. Column 3 (7) further include industry fixed effects. In column 4 (8), we replace year and industry fixed effects with industry-by-year fixed effects.



In general, we find that firms that have lower ROA, lower leverage, lower cash holdings, lower R&D expenses, higher sales growth, larger firm size, higher asset tangibility, and/or greater labor intensity, tend to have higher labor-shortage exposure.

## 4 Validation

In this section, we validate the *LS Exposure* measure and show that it well captures the labor-shortage exposures of firms.

### 4.1 Time-series and Industry Variation of Labor Shortage Measure

First, we examine the variation in the aggregate labor-shortage-exposure measure over time. Figure 1 illustrates the number of labor-shortage-exposed firms (red bars), the average labor-shortage exposure of firms (green line) and the proportion of labor-shortage-exposed firms (blue line) by year. All three elements indicate an increasing trend of labor-shortage exposure. The value of average *LS Exposure* is relatively stable between 2005 and 2013 and we observe some slight increase in *LS Exposure* from 2014 to 2016, likely due to the post-Great-Recession economic expansion and declining labor force participation.<sup>15</sup> However, since 2017 there have been two significant spikes in average firm-level labor-shortage exposure. The first spike occurs in 2018 when the then U.S. President Donald Trump tightened U.S. immigration policies, which significantly restricted the number of skilled immigrants and led to a significant reduction in foreign labor supply.<sup>16</sup> The second (and bigger) spike occurs in 2021, the year after the COVID-19 outbreak in the U.S, which produced long-lasting labor disruptions because: i) the virus negatively affects workers' health conditions; ii) the self-quarantine policy stops employees from working; and iii) people do not want to return to pre-COVID work activities after the pandemic.<sup>17</sup> These two spikes indicate that the *LS*

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<sup>15</sup> For example, see <https://www.brookings.edu/blog/social-mobility-memos/2017/02/03/what-we-know-and-dont-know-about-the-declining-labor-force-participation-rate/>.

<sup>16</sup> We discuss this immigration policy change in detail in Section 4.4

<sup>17</sup> For example, see <https://www.wsj.com/articles/several-million-u-s-workers-seen-staying-out-of-labor-force-indefinitely-11650101400>.

*Exposure* measure indeed captures economy-wide labor-shortage exposure. Similar patterns are observed for the number of labor-shortage-exposed firms (peaked at around 600 firms in 2021) and the proportion of labor-shortage-exposed firms (peaked at around 30%).

[Please insert Figure 1 about here]

Next, we examine the industrial variation of the labor-shortage measure. Figure 2 shows the top-10 industries (2-digit SIC) that are most exposed to labor shortages.<sup>18</sup> For comparison, we rank the industries using the full sample period (2005-2021, Figure 2A), the pre-COVID period (2005-2019, Figure 2B), and the COVID period (2020-2021, Figure 2C). Although the rankings change slightly across the three panels, there is no significant difference. Overall, the industries of *Special Trade Contractors*, *Lumber & Wood Products*, *General Building Contractors*, *Legal Services*, and *Motor Freight Transportation & Warehousing* are highly exposed to labor shortage, which is consistent with our expectation since these industries are labor-intensive. Interestingly, Panel C shows that during the COVID-19 crisis period, the industries of *Social Services* and *Eating & Drinking Places* climb up to the third and fourth places, which is consistent with the anecdotal evidence that the COVID-19 pandemic has exposed the service and hospitality sectors to significant labor shortage.<sup>19</sup>

[Please insert Figure 2 about here]

## 4.2 State-level Labor-shortage Exposure, Unemployment Rate, and Wages

Another way to verify whether the *LS Exposure* measure indeed captures labor-shortage exposure or not is to examine how it correlates with unemployment rate and wage growth (e.g., Domash and Summers, 2022). Specifically, when local labor markets are tight, the number of jobs available will exceed the number of people who are looking for jobs. Thus, it is easier for job seekers to find employment, and local unemployment rate should decrease. Moreover, facing tight local labor markets, firms will tend to increase wages to retain

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<sup>18</sup> Table A7 in the Appendix reports the bottom-10 industries (2-digit SIC) that are least exposed to labor shortages during the 2005-2021 sample period.

<sup>19</sup> For example, see <https://www.wsj.com/articles/customers-are-back-at-restaurants-and-bars-but-workers-have-moved-on-11626168601>.

current employees and attract new employees, resulting in higher wages and greater wage growth. Thus, if the *LS Exposure* measure indeed captures labor-shortage exposure of firms, we should expect a negative (positive) relation between a state's aggregate level of labor-shortage exposure and its future unemployment rate (future wages and wage growth).

To test this conjecture, we aggregate our measure of labor-shortage exposure from the firm level to the state level based on the headquarters states information of the sample firms. We then use the following ordinary least squares (OLS) regression equation to investigate the relationship between a state's aggregate labor-shortage exposure and its future unemployment and wage conditions:

$$Y_{s,t+1} = \beta_1 LS Exposure_{s,t}^{state} + \beta_2 Controls_{s,t} + \omega_s + \mu_t + \epsilon_{s,t} \quad (2)$$

In Equation 2,  $Y$  indicates the unemployment and wage conditions of state  $s$  in year  $t+1$ ;  $LS Exposure^{state}$  refers to the labor-shortage exposure of state  $s$  in year  $t$ , which is calculated by averaging the firm-level labor-shortage exposure to the state level based on firm headquarters state information. We control for three state-level economic variables, the natural logarithm of a state's GDP ( $Log(GDP)$ ), the natural logarithm of a state's total population ( $Log(Population)$ ) and the natural logarithm of a state's per capita income ( $Log(Per Cap Income)$ ), to capture the state's economic dynamics that may correlate with its labor market condition. We further include state fixed effects and year fixed effects to control for the time-invariant state characteristics and potential nationwide time trends. Table 2 presents the results.

[Please insert Table 2 about here]

In columns 1-2 (columns 3-4), we investigate the relationship between a state's labor-shortage exposure and its one-year-ahead unemployment (wage) condition. We use the natural logarithm of the number of unemployed people ( $Log(Total Unemployed)$ ) and the unemployment rate ( $Unemployment Rate$ ) to measure a state's unemployment condition, and use the natural logarithm of the value of a state's total wages ( $Log(Total Wages)$ ) and the

wage growth rate (*Wage Growth*) to measure the state's wage condition.

Consistent with our expectation, columns 1-2 show a negative and significant (at the 5% level) relation between a state's aggregate labor-shortage exposure and its one-year-ahead unemployment condition. In terms of economic magnitude, a one-standard-deviation increase in  $LS\ Exposure^{state}$ , on average, leads to a 1.585% ( $= 0.057*0.278$ ) decrease in the number of unemployed people, and a 0.108 percentage point ( $= 0.057*0.019$ ) decrease in the state unemployment rate. Similarly, columns 3-4 indicate a positive and significant (at the 5% level) relation between a state's aggregate labor-shortage exposure and the state's one-year-ahead total wages and wage growth. On average, a one-standard-deviation increase in  $LS\ Exposure^{state}$  leads to a 0.234 percentage point ( $= 0.057*0.041$ ) increase in the value of the state's total wages and a 0.177 percentage point ( $= 0.057*0.031$ ) increase in the local wage growth. Panel A of Table A8 in the Appendix further shows that the findings remain qualitatively unchanged when we exclude the COVID-19 period (2020 and 2021) from the regressions.

Overall, the empirical results in this section confirm a negative relation between a state's labor-shortage exposure and its future unemployment rate and a positive relation between a state's labor-shortage exposure and its future wages and wage growth, supporting the validity of the labor-shortage exposure measure.

### **4.3 Firm-level Labor-shortage Exposure and Staff Expenses**

Next, we examine the relation between the measure of labor-shortage exposure and firm-level staff expenses as another validity test of the measure. We conjecture that if a firm is exposed to significant labor shortage, such a situation should motivate the firm to raise wages and employment benefits to better retain the current workers and attract new workers to join the firm. Therefore, if our measure successfully captures a firm's labor-shortage exposure, we should expect to observe a positive relation between the measure and future

staff expenses of the firm. We use the following equation to investigate this conjecture:

$$Y_{i,j,t+1} = \beta_1 LS Exposure_{i,j,t} + \beta_2 Controls_{i,j,t} + \sigma_j + \mu_t + \epsilon_{i,j,t} \quad (3)$$

In Equation 3,  $Y$  is the natural logarithm of staff expenses ( $Log(Staff Expenses)$ ) of firm  $i$  in industry  $j$  in year  $t+1$ , and  $LS Exposure$  indicates the labor-shortage exposure of firm  $i$  in industry  $j$  in year  $t$ . We further control for a variety of firm characteristics, such as return on assets ( $ROA$ ), leverage ratio ( $Book Leverage$ ), past stock return ( $Stock Return$ ), capital expenditure ( $CAPEX$ ), market to book ratio ( $MTB$ ), sales growth ( $Sales Growth$ ), firm size ( $Firm Size$ ), cash holdings ( $Cash$ ), asset tangibility ( $Asset Tangibility$ ), stock return volatility ( $Stock Volatility$ ), and research and development expenses ( $R\&D$ ). We also control for a firm's number of employees (in thousands) per million dollars of assets ( $Employees/AT$ ) to capture the firm's labor efficiency. Industry fixed effects  $\sigma$  and year fixed effects  $\mu$  are included. Table 3 presents the results.

[Please insert Table 3 about here]

Column 1 of Table 3 shows that the coefficient estimate of  $LS Exposure$  is significantly positive at the 5% level, confirming a positive relation between a firm's labor-shortage exposure and its one-year-ahead staff expenses. A one-standard-deviation increase in  $LS Exposure$  is, on average, associated with a 2.47% increase ( $= 0.173*0.143$ ) in staff expenses. The coefficient estimate of  $LS Exposure$  continues to be significantly positive at the 5% level when we control for industry-by-year fixed effects to account for potential confounding industry shocks (column 2). The results remain qualitatively similar when we instead control for firm and year fixed effects (column 3) or firm and industry-by-year fixed effects (column 4). Moreover, Panel B of Table A8 in the Appendix shows that the results remain qualitatively similar when we exclude the COVID-19 period (2020 and 2021) from the regressions.

Combined, these findings are consistent with the expectation that when exposed to labor shortage, firms tend to increase staff expenses to retain current employees and attract new employees. The findings further support the validity of the measure of labor-shortage

exposure.

#### **4.4 U.S. Immigration Policy Reforms and Firm-level Labor-shortage Exposure**

Furthermore, we exploit the immigration policy reforms proposed by the former U.S. president Donald Trump in 2017 as a quasi-natural experiment to examine the validity of the firm-level measure of labor-shortage exposure.

After his inauguration in 2017, Donald Trump actively reformed the immigration policies in the U.S. following his campaign slogan “Buy American, Hire American”, aiming at enhancing the restrictions on immigrants and protecting American workers (Pierce et al., 2018). A series of executive orders and actions were implemented by the Trump administration, which include but are not limited to i) enhancing immigration enforcements and border security by building a US-Mexico border wall and increasing the construction of detention facilities to stem the flow of illegal entrants; ii) suspending refugee admissions from certain Muslim-majority countries (i.e., Iran, Iraq, Sudan, Syria, Libya, Somalia, and Yemen) and reducing the number of refugees to be admitted to the U.S. from 110,000 to 50,000 in FY2017; iii) increasing vetting and processing time for legal immigration; iv) tightening H-1B visa approvals to high-skilled foreign labors; and v) limiting family-based immigration (or chain migration) to those who are immediate family members (spouses and minor children) of the U.S citizens or green card holders. In essence, these immigration policy reforms seek to protect domestic workers by reducing the number of legal or illegal immigrants.

However, immigrants are an essential component of the U.S. labor force. According to the U.S. Bureau of Labor Statistics (BLS), there are 27 million foreign-born workers in 2016, which account for 16.9 percentage points of total labor force.<sup>20</sup> Therefore, the significantly tightened immigration policies reduced total foreign labor supply in the U.S. We thus use the 2017 immigration policy reforms as a quasi-natural experiment to validate the firm-level

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<sup>20</sup> See <https://www.bls.gov/news.release/archives/forbrn05182017.pdf>.

measure of labor-shortage exposure. We conjecture that the immigration policy reforms should lead to greater firm-level labor-shortage exposure for labor-intensive firms relative to other firms.

We partition our sample firms into labor-intensive and capital-intensive groups for our difference-in-differences (DiD) analysis. According to the 2016 BLS Foreign-born Workers report, foreign-born workers are more likely to work in labor-intensive occupations, while native-born workers are more likely to be employed in high-skilled occupations.<sup>21</sup> Our DiD regression framework thus compares the changes in labor-shortage exposure of labor-intensive firms with the changes in labor-shortage exposure of capital-intensive firms three years before and after 2017 (i.e., from 2014 to 2019; we avoid the COVID-19 crisis for this analysis). Because labor-intensive firms are more dependent on the foreign labor supply than capital-intensive firms, they should be more affected by the 2017 immigration policy reforms. The DiD regression specification is as follows:

$$Y_{i,t} = \beta_1 IMMI Post_t \quad Labor Intensive_{s,i} + \beta_2 Controls_{i,t} + \omega_i + \mu_t + \epsilon_{i,t} \quad (4)$$

We further use the following dynamic DiD regression framework to identify the exact timing of the effect:

$$Y_{i,t} = \sum_{j=-2}^2 \beta_j Labor Intensive_{s,i} \quad Year_j + \beta_{j+1} Controls_{i,t} + \omega_i + \mu_t + \epsilon_{i,t} \quad (5)$$

In Equation 4,  $Y$  denotes the labor-shortage exposure of firm  $i$  in year  $t$ ,  $IMMI Post$  is an indicator that equals one if year  $t$  is 2017 or after, and equals zero otherwise. Following prior literature (see, e.g., Dewenter and Malatesta, 2001; Lai et al., 2020; Chino, 2021), we use the labor-capital ratio to capture the relative amount of labor and capital used in a firm's production process. A high (low) labor-capital ratio indicates that the firm relies more heavily

<sup>21</sup> See [https://www.bls.gov/news.release/archives/forbrn\\_05182017.pdf](https://www.bls.gov/news.release/archives/forbrn_05182017.pdf). For example, a higher portion of foreign-born workers are employed in *service, production, transportation and material moving, natural resources, construction, and maintenance* occupations than native-born workers, while native-born workers are more likely to work in *management, professional and related, and sales and office* occupations.

on labor inputs (capital inputs) in its production process. The labor-capital ratio is calculated as the number of employees divided by the value of fixed assets. We classify firm  $i$  as labor intensive if the firm's labor-capital ratio is above the median value of the firms in the same 2-digit SIC industry  $s$  in year 2016. The indicator, *Labor Intensive*, equals one for such labor intensive firms and equals zero otherwise.<sup>22</sup> The coefficient of interest,  $\beta_1$ , captures the differential effect of the immigration policy reforms on firm-level labor-shortage exposure between labor-intensive firms and capital-intensive firms in the same industry. We further control for a variety of lagged firm characteristics as well as firm fixed effects  $\omega_i$  and year fixed effects  $\mu_t$ . We expect  $\beta_1$  to be significantly positive if our measure reflects firm-level labor-shortage exposure. Equation 5 is similar to Equation 4 except that we replace the post indicator (*IMMI Post*) with a series of year indicators to allow for the differential effect to vary across the sample years, with year 2014 being the reference year in the dynamic DiD regressions. The results are reported in Table 4.

[Please insert Table 4 about here]

Columns 1, 3, and 5 control for firm and year fixed effects, while columns 2, 4, and 6 further replace year fixed effects with industry-by-year fixed effects to account for time-varying industry characteristics. All specifications control for one-year-lagged firm characteristics. Columns 1 and 2 show that the coefficient estimates on the DiD term, *IMMI Post*  $\times$  *Labor Intensive*, is positive and statistically significant at the 5% level. The economic magnitude is sizeable. For example, column 1 shows that compared with the control firms, the treated firms experience an average increase in labor-shortage exposure of 0.020 post-IMMI, which is equivalent to one third of the sample mean of 0.062. Thus, consistent with our expectation, the results suggest that after the enactment of the immigration policy reforms, relative to the control firms (capital-intensive firms), the treated firms (labor-intensive firms) experience a significant increase in labor-shortage exposure.

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<sup>22</sup> Since we develop a firm-level labor-shortage measure, partitioning firms into labor-intensive and capital-intensive groups by each industry helps mitigate the concern that some industry-level confounding factors may drive the differential effect of the immigration policy reforms on labor-intensive firms relative to capital-intensive firms.



Next, we explore the heterogeneity in the positive effect of tightened immigration policies on corporate labor-shortage exposure. Specifically, for each industry, instead of partitioning firms into high- and low-labor-capital-ratio groups, we divide the sample firms into quartiles based on a firm's labor-capital ratio in 2016. We then use a regression specification similar to Equation 4 to test which quartile exhibits largest effect. We expect that firms with the highest labor intensity quartile should be most exposed to labor-shortage issues after the immigration policy reforms. Columns 3-4 report the results. We find that relative to capital-intensive firms in the lowest labor-capital-ratio quartile, the tightened immigration policies have insignificant effect on labor-shortage exposure of firms in quartiles 2-3, while firms in quartile 4 experience a sizable and statistically significant (at the 1% level) increase in corporate labor-shortage exposure. These results are consistent with our expectation that the positive effect of the immigration policy reforms on labor-shortage exposure mainly concentrates in firms with high labor intensity within an industry.

Finally, we investigate whether potential nonparallel trends exist before the reforms. Columns 5-6 report the results of estimating Equation 5. We find that the coefficient estimates of the interaction terms are all insignificantly different from zero for the years before the event year ( $Year_0$ ) across the regression specifications in both columns. The positive effect on corporate labor-shortage exposure can only be observed in or after the event year, with the largest effect occurring in the year immediately after the event year. These findings suggest that the increase in firm-level labor-shortage exposure for the labor-intensive firms relative to the control firms is unlikely to be driven by pre-event nonparallel trends in labor-shortage exposure but is most likely caused by the tightened immigration policies that reduce foreign labor supply.

To summarize, the results based on the 2017 immigration policy reforms further confirm the validity of the measure of firm-level labor-shortage exposure. The U.S. immigration reforms in 2017 shrink foreign labor supply, which directly affects labor-intensive firms because such firms rely heavily on foreign-born workers. Thus, we observe a significant increase in labor-shortage exposure for such firms after the reforms.

## 4.5 State COVID-19 Lockdown Policy Stringency and Firm-level Labor-shortage Exposure

Finally, we use the restrictions on human mobility imposed by U.S. state governments during the COVID-19 pandemic to further validate our measure of firm-level labor-shortage exposure. Since the beginning of the COVID-19 pandemic, state governments across the U.S. have implemented a range of restrictive measures in response to the crisis, including policies such as school closures, suspension of public transportation, gathering restrictions, and stay-at-home orders designed to limit human mobility. While some companies, such as high-tech firms, can allow their employees to work remotely, most businesses, especially those in the service and hospitality industries, face severe labor shortages due to the enforcement of “lockdown-style” policies. Therefore, if our measure of firm-level labor-shortage exposure accurately captures what it is intended to capture, we expect to observe a positive relationship between a state’s lockdown policy stringency and the labor-shortage exposure of local firms.

To measure state-level COVID-19 lockdown policy stringency, we utilize the state-level daily COVID-19 policy response index data from the Oxford COVID-19 Government Response Tracker (Hale et al., 2021).<sup>23</sup> Specifically, we use the state-level stringency index at the end of each quarter, which records the strictness of a state’s “lockdown-style” policies that primarily restrict people’s behavior, to reflect the COVID-19 lockdown restriction stringency in each state-quarter. We then match the state-level stringency index with the firm-level labor-shortage exposure and estimate the following regression equation to investigate the effect of a state’s COVID-19 lockdown stringency on local firms’ labor-shortage exposure:

$$LS\ Exposure_{i,q+1} = \beta_1 COVID\ Stringency_{s,q}^{state} + \beta_2 Controls_{i,q} + \omega_i + \mu_q + \epsilon_{i,q} \quad (6)$$

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<sup>23</sup> The data is publicly available and can be accessed through this link: <https://www.bsg.ox.ac.uk/research/covid-19-government-response-tracker>.

In Equation 6, the dependent variable, *LS Exposure*, represents the labor-shortage exposure of firm  $i$  in year-quarter  $q+1$ . The independent variable, *COVID Stringency<sup>state</sup>*, is the end-of-quarter COVID-19 lockdown stringency index of state  $s$  in year-quarter  $q$ . We further control for the firm characteristics variables as in Equation 3 as well as firm fixed effects  $\omega_i$  and year-quarter fixed effects  $\mu_q$ . The sample period for this analysis is 2020-2021. If our measure indeed captures firm-level labor-shortage exposure, we expect  $\beta_1$  to be significantly positive. This is because an increase in a state's COVID-19 lockdown stringency should lead to a higher level of labor-shortage exposure for local firms. The results are reported in Table 5.

[Please insert Table 5 about here]

Columns 1 and 3 control for firm and year-quarter fixed effects, while columns 2 and 4 further replace year-quarter fixed effects with industry-by-year-quarter fixed effects. Columns 1 and 2 show that the coefficient estimates on *COVID Stringency<sup>state</sup>* are positive and statistically significant at least at 5% level. Moreover, the estimated effect is economically meaningful. For example, column 1 shows that a one-standard-deviation increase in a state's COVID-19 lockdown stringency index leads to an average increase in labor-shortage exposure of 0.043 (= 14.312\*0.003) in one-quarter-ahead labor-shortage exposure of local firms, which is equivalent to 69.355% of the sample mean of annual firm-level labor-shortage exposure.

In Columns 3 and 4, we further explore the dynamic effects of state COVID lockdown stringency on local firms' labor-shortage exposure by introducing the one-quarter lag, two-quarter lag, one-quarter lead, and two-quarter lead of *COVID Stringency<sup>state</sup>* in the regression models. The results from both columns clearly indicate that it is the current COVID-19 restriction stringency of a state, rather than its past or future levels, that has a significant impact on local firms' labor-shortage exposure.

In summary, the results in this section show that a state's COVID-19 lockdown stringency has a significant positive effect on local firms' labor-shortage exposure. These validation-test results provide further evidence for the reliability of our measure of firm-level labor-

shortage exposure.

## 5 Implications of Firm-level Labor-shortage Exposure

In this section, we examine the implications of firm-level labor-shortage exposure. We first show that most of the variation in *LS Exposure* resides at the firm level and not at the industry, state or economy level. We next shed light on how the stock market reacts to the discussions on labor shortage in earnings conference calls. We then investigate the relations between firm-level labor-shortage exposure and future cross-sectional stock returns and operating performance. Finally, we examine how firms adjust their corporate investment and innovation strategies in response to labor-shortage exposure.

### 5.1 Variance Decomposition of Labor-shortage Exposure

To investigate whether the measure of labor-shortage exposure is indeed largely varied at the firm level, we follow [Hassan et al. \(2019\)](#) and conduct a variance decomposition analysis; that is, we quantify the variation in *LS Exposure* conditional on different sets of fixed effects. Table 6 reports the incremental R-squared by each fixed effect structure. The results on column 1 show that state fixed effects only accounts for 1.76% of the variation in firm-level labor-shortage exposure, while an additional 1.34% can be explained by year fixed effects. Together, these results help alleviate the concern that a firm's labor-shortage exposure is heavily affected by time-invariant local state characteristics (e.g., geographical factors) or nationwide trends (e.g., economy-wide labor frictions). Furthermore, industry fixed effects (2-digit SIC) and industry-by-year fixed effects merely account for an additional 7.99% and 6.70%, respectively. Most of the variation in *LS Exposure* (82.21%) thus resides at the firm level rather than at the industry, state or economy level.

When we further control for firm fixed effects, the results show that 29.67% of the variation in *LS Exposure* comes from the permanent differences across firms within an industry, while the remaining 52.54% is attributed to the time-varying firm-level characteristics. We

obtain qualitatively similar results indicating that most of the variation in *LS Exposure* resides at the firm level when we use more granular industry classifications in columns 2 and 3 of Table 6. Therefore, the *LS Exposure* measure is indeed primarily varied at the firm level.

[Please insert Table 6 about here]

## 5.2 Stock Market Reaction to Labor-shortage Exposure

We next investigate how the stock market reacts to corporate labor-shortage exposure. We measure stock market reaction as a firm’s CAR within the three days following the earnings conference call (i.e., *CAR (0, 2)*) using the market-adjusted model. We then conduct the firm-year-quarter panel regression analyses using the following specification:

$$Y_{i,j,q} = \beta_1 LS\ Exposure_{i,j,q} + \beta_2 Controls_{i,j,q} + \sigma_j + \mu_q + \epsilon_{i,j,q} \quad (7)$$

In Equation 7,  $Y$  represents the CAR of firm  $i$  in industry  $j$  within the three days following the earnings conference call (i.e., *CAR (0, 2)*) in year-quarter  $q$ , and *LS Exposure* is the labor-shortage exposure of firm  $i$  in industry  $j$  in year-quarter  $q$ . In addition to the firm-level control variables in Equation 3, we further control for the most recently disclosed earnings surprise of firm  $i$  (i.e., the earnings surprise of the firm for the past quarter  $q-1$  as disclosed in the current quarter  $q$ ). Moreover, Industry fixed effects  $\sigma_i$  and year-quarter fixed effects  $\mu_q$  are included. The results are reported in 7.

[Please insert Table 7 about here]

In column 1, we run a univariate OLS regression to examine the relation between firm-level labor-shortage exposure and the three-day CAR. In column 2, we further control for a variety of firm characteristics. In column 3, we include year-quarter fixed effects to account for the time-varying economics conditions. In column 4, we further add industry fixed effects to control for time-invariant industry characteristics. In column 5, we replace the year-quarter and industry fixed effects with industry-by-year-quarter fixed effects to account for the influence of industry shocks. We find that the coefficient estimates on *LS Ex-*

*posure* are negative and statistically significant at the 1% level across all specifications, suggesting that the stock market reacts negatively to firms' labor-shortage exposure. In terms of the economic magnitude, column 5 implies that a one-standard-deviation increase in firm-level labor-shortage exposure is, on average, related to a 0.10-percentage-point reduction ( $= 0.173 \times 0.006$ ) in the three-day CAR.

We conduct a battery of additional tests to confirm the robustness of our finding that a firm's labor-shortage exposure elicits a negative reaction from the stock market. These robustness tests include 1) excluding the COVID-19 period (2020 and 2021) from the regression (column 1 in Panel C of Table A8 in the Appendix), 2) comparing the extensive margin (column 1 in Panel A of Table A9 in the Appendix) and intensive margin (column 1 in Panel B of Table A9 in the Appendix) of the labor-shortage exposure effect on CAR,<sup>24</sup> and 3) reconstructing the firm-level labor-shortage exposure using either the management presentation section or Q&A section in the earnings conference call transcripts (columns 1-3 in Panel A of Table A10 in the Appendix). We continue to obtain qualitatively similar results of negative stock price reaction to firm-level labor-shortage exposure.

Overall, the results in this section indicate that the stock market reacts negatively to firm-level labor-shortage exposure.

### 5.3 Future Cross-sectional Stock Returns and Operating Performance

Further, we examine the implications of firm-level labor-shortage exposure on future cross-sectional stock returns and operating performance. Our earlier results show that greater firm-level labor-shortage exposure is related to higher future staff expenses, and that stock market investors react negatively to managers discussion on labor shortage after the earnings conference call is held. On this basis, we expect that greater labor-shortage exposure of a firm should hamper its future operating performance, thereby leading to lower future

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<sup>24</sup> We conduct the extensive margin analysis by replacing the continuous labor-shortage exposure measure with an indicator  $I( LS )$  that equals one if *LS Exposure* is larger than zero, and equals zero otherwise. We conduct the intensive margin analysis by restricting to the sample of firms that are exposed to labor shortages (i.e., *LS Exposure* is larger than zero in a firm-year).

stock returns. We use Equation 3 to examine the relation between labor-shortage exposure and future cross-sectional stock returns, with the dependent variable  $Y_{t+1}$  being the buy-and-hold stock return of a firm in the next four quarters after the quarter of the last earnings conference call of that firm in year  $t$ .

[Please insert Table 8 about here]

Table 8 reports the results. Similar to the regression specifications in Table 7 above, in column 1, we first run a univariate OLS regression to examine the relation between firm-level labor-shortage exposure and one-year-ahead cross-sectional stock returns. We find that the coefficient estimate on *LS Exposure* is significantly negative at 5% level. Column 2 shows that the result does not change qualitatively when we further control for a variety of firm characteristics. In column 3, we add year fixed effects to account for time-varying economic conditions. In column 4, we further control for industry fixed effects as some time-invariant industry characteristics may drive the results. In column 5, we replace year fixed effects and industry fixed effects by industry-by-year fixed effects. The coefficient estimates on *LS Exposure* are negative and highly significant at the 1% level, suggesting that *LS Exposure* strongly and negatively predicts one-year-ahead cross-sectional stock returns. The economic magnitude is considerable. Take column 5 as an example: a one-standard-deviation increase in firm-level labor-shortage exposure is, on average, related to a 1.09-percentage-point reduction ( $= 0.173 \times 0.063$ ) in one-year-ahead cross-sectional stock returns. Combined, the findings from columns 1 to 5 in Table 8 show that the measure of firm-level labor-shortage exposure can robustly and negatively predict one-year-ahead cross-sectional stock returns.

Next, we use the same regression specification as that in column 5 to investigate whether firm-level labor-shortage exposure can predict one-year-ahead cross-sectional operating performance, which is measured by return on assets (*ROA*) and operating cash flow (*Operating Cash Flow*). Columns 6-7 report the results. We find that the coefficient estimates on *LS Exposure* are negative and statistically significant at least at the 5% level in both regression models, indicating that the measure of firm-level labor-shortage exposure also robustly and negatively predicts future cross-sectional operating performance. In terms of economic

magnitude, a one-standard-deviation increase in firm-level labor-shortage exposure on average predicts a 0.225-percentage-point decline ( $= 0.173 \times 0.013$ ) in one-year-ahead return on assets and a 0.156-percentage-point reduction ( $= 0.173 \times 0.009$ ) in one-year-ahead operating cash flow. These results support our expectation that greater exposure to labor shortage forces firms to increase wages and employment benefits to retain and attract workers, which ultimately hampers their future operating and stock performance.

We conduct multiple tests to verify the robustness of the negative predictive power of firm-level labor-shortage exposure on future stock returns and operating performance. These robustness tests include 1) excluding the COVID-19 period (2020 and 2021) from the regressions (columns 2-4 in Panel C of Table A8 in the Appendix), 2) comparing the extensive margin (columns 2-4 in Panel A of Table A9 in the Appendix) and intensive margin (columns 2-4 in Panel B of Table A9 in the Appendix) of the predictability of firm-level labor-shortage exposure on future stock returns and operating performance, 3) reconstructing the firm-level labor-shortage exposure using either the management presentation section or Q&A section of the earnings conference call transcripts (columns 4-12 in Panel A of Table A10 in the Appendix), and 4) replacing the raw buy-and-hold stock returns of a firm with the Fama-French three-factor-adjusted stock returns (Panel A of Table A11 in the appendix) or Fama-French five-factor-adjusted stock returns (Panel B of Table A11 in the appendix). We continue to obtain qualitatively similar results indicating that firm-level labor-shortage exposure negatively and significantly predict one-year-ahead stock returns and operating performance.

Additionally, we conjecture that a firm's geographic dispersion may help mitigate the negative effects of labor-shortage exposure on the firm's future stock returns and operating performance since the firm can shift some of its production to areas less subject to labor shortages. To verify this conjecture, we follow Garcia and Norli (2012) and measure a firm's geographic dispersion by counting the number of unique states mentioned in the 10-K filing of a firm-year.<sup>25</sup> The results, reported in Table A12 in the Appendix, show that geographic

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<sup>25</sup> We construct two variables to measure a firm's geographic dispersion in a year. In Panel A of Table A12 in the Appendix, the variable, *Geographic Dispersion*, is the natural logarithm of the number of unique states mentioned in the 10-K filing of a firm-year. In Panel B, the variable, *Geographic Dispersion<sup>decile rank</sup>*, is measured



dispersion indeed helps mitigate the negative effects of firm-level labor-shortage exposure on future stock and operating performance.

Moreover, in Panel A of Table A13 in the Appendix, we conduct additional analyses to determine if the impact of firm-level labor-shortage exposure on future stock returns and operating performance differs between those firms experiencing labor shortages for the first time and those with repeated exposure. We find that the coefficient estimates on the interaction term between *LS Exposure* and *First-time LS* are positive and sizable in magnitude, albeit statistically insignificant, across all regressions. These results suggest that it is primarily repeated labor-shortage exposure that leads to lower future stock returns and operating performance.

Overall, the findings in this section suggest that the measure of firm-level labor-shortage exposure has robust predictability on future cross-sectional stock returns and corporate operating performance, indicating that the exposure to labor shortage has implications for firm profitability and shareholder wealth.

## 5.4 Corporate Investment

In this section, we investigate whether firms alter their corporate investment strategies in response to their labor-shortage exposure. On the one hand, firms exposed to labor shortage are likely to substitute the increasingly expensive labor with capital expenditures and R&D investment, leading to an increase in capital expenditures and R&D expenses and a reduction in labor inputs (e.g., Geng et al., 2022). On the other hand, due to labor shortage, firms may be forced to delay or even give up planned investment projects, which can negatively affect their future capital investment (e.g., T. Gustafson and D. Kotter, 2023). Moreover, labor-shortage-induced operating costs can hamper a firm's operating performance, leading CEOs to cut risky capital expenditures and R&D projects. Table 9 presents the results on the relations of firm-level labor-shortage exposures with future capital expenditures, R&D expenses and labor inputs.

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as the decile rank of the number of unique states mentioned in the 10-K filing of a firm-year.

[Please insert Table 9 about here]

The dependent variables in Table 9 are one-year-ahead capital expenditures (*CAPEX*), R&D expenses (*R&D*), and number of employees (in thousands) per million dollars of assets (*Employees/AT*). In columns 1, 3, and 5, we regress each of these three dependent variables on firm-level labor-shortage exposure (*LS Exposure*) with a battery of firm-level control variables, firm fixed effects and year fixed effects. In columns 2, 4, and 6, we further replace year fixed effects with a more stringent industry-by-year fixed effects. We find a significantly positive relation between a firm's labor-shortage exposure and its one-year-ahead capital expenditures and a weakly positive relation between labor-shortage exposure and one-year-ahead R&D expenses. We further document a significantly negative relation between labor-shortage exposure and one-year-ahead number of employees per million dollars of assets. These findings suggest that, in response to their exposure to labor shortage, firms seek to substitute the increasingly costly labor inputs with capital inputs in their production processes.

Similarly, we perform various robustness tests for the findings on investment policy responses to labor shortages. These robustness tests include 1) excluding the COVID-19 period (2020 and 2021) from the regressions (columns 1-3 in Panels D and E of Table A8 in the Appendix), 2) comparing the extensive margin (columns 1-3 in Panels C and E of Table A9 in the Appendix) and intensive margin (columns 1-3 of Panels D and F of Table A9 in the Appendix) of the effects of firm-level labor-shortage exposure on future corporate investment strategies, 3) reconstructing the firm-level labor-shortage exposure using either the management presentation section or Q&A section of the earnings conference call transcripts (columns 1-9 in Panels B and C of Table A10 in the Appendix). We continue to obtain qualitatively similar results suggesting that firms respond to labor shortages by replacing labor input with capital expenditure and R&D expenses.

Additionally, in columns 1-3 of Panels B and C of Appendix Table A13, we further compare the differences in corporate investment policy responses to labor-shortage exposure between firms that are experiencing labor shortages for the first time and firms that frequently

face labor shortages. Our analysis shows that the coefficient estimates on the interaction term between *LS Exposure* and *First-time LS* are mostly significant and have the opposite signs to the coefficient estimates on *LS Exposure* across the regressions. These findings suggest that it is repeated exposure to labor shortages that leads firms to decrease their labor inputs and increase their investments in capital expenditures and research and development.

## 5.5 Process Patents

Next, we examine the implications of a firm's labor-shortage exposure on its future process and non-process patent outputs. Prior literature suggests that firms facing higher labor rigidity (e.g., higher labor dismissal costs and worker wages) may be motivated to generate more production-process-related patents to support their substitution of capital for labor (e.g., [Bena et al., 2022](#)). As our previous results show that exposure to labor shortage leads to a substitution of costly labor with capital (i.e., more capital expenditures but lower number of employees per million dollars of assets) in the future, we conjecture that firms exposed to labor shortage may also have the incentive to develop more process patents to improve their production efficiency.

We follow [Bena and Simintzi \(2019\)](#) and [Bena et al. \(2022\)](#) to identify whether a patent is production-process related or not.<sup>26</sup> Specifically, a patent claim is defined as a process claim if it contains words such as "*A method for . . .*" or "*A process for . . .*", followed by a verb.<sup>27</sup> A patent is defined as process patent if all claims of the patent are process claims. Different from process patents, non-process patents are generally innovations that could be sold to others, such as new products or devices. Non-process patent claims frequently contain words such as "*A system . . .*" or "*A device . . .*". A patent is defined as non-process patent if all claims of the patent are non-process claims.

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<sup>26</sup> The process and non-process patent classification datasets are available at <https://www.janbena.com/en/process-innovation-patent-dataset>. We thank Jan Bena for generously sharing the data on his website.

<sup>27</sup> One example of process patent claim according to [Bena et al. \(2022\)](#) is Ford Motor's patent "Manufacturing assembly line and a method of designing a manufacturing assembly line" (US20050044700A1). The patent contains the claim "*A method of designing a manufacturing process line ...*", which is a process claim.

Following [Bena et al. \(2022\)](#), we use two measures to capture a firm's process patent outputs. The first measure is the share of process claims (*Process Claims Share*) of the firm, which is computed as the number of process claims divided by the number of total claims for all patents the firm has applied for (and later granted) in a year. The second measure is the natural logarithm of one plus the citation-weighted process patents (*Log(1+CW Process Patents)*) the firm has applied for (and later granted) in a year. For comparison, we also generate a third measure, which is the natural logarithm of one plus the citation-weighted non-process patents (*Log(1+CW Non-Process Patents)*). As developing a patent can take a few years, it may not be possible for firms to immediately produce more process patents after being exposed to labor shortage. Hence, we examine the impact of a firm's labor-shortage exposure on its process patent outputs in the next three years. We require firms to be active in innovation activities (i.e., produce at least one patent throughout the history of the firm) for this analysis. [Table 10](#) reports the results.

[Please insert [Table 10](#) about here]

The results in [Table 10](#) clearly show that there is a positive and statistically significant impact of a firm's labor-shortage exposure on its process claims share (columns 1 and 2) and the number of citation-weighted process patents (columns 3 and 4) in the next three years. The findings are robust to controlling for firm and year fixed effects or firm and industry-by-year fixed effects. In terms of economic magnitude, a one-standard-deviation increase in *LS Exposure* leads to an average 0.640-percentage-point ( $= 0.173 \times 0.037$ ) increase in *Process Claims Share* and a 0.484-percentage-point increase ( $= 0.173 \times 0.028$ ) increase in *Log(1+CW Process Patents)* in the next three years. In addition, columns 5 and 6 further show that the relation between firm-level labor-shortage exposure and future non-process patent outputs is statistically insignificant.

Similarly, we perform various robustness tests for our findings on process patents. These tests include 1) excluding the COVID-19 period (2020 and 2021) from the regressions (columns 4 and 5 in Panels D and E of [Table A8](#) in the Appendix), 2) comparing the extensive margin (columns 4 and 5 in Panels C and E of [Table A9](#) in the Appendix) and intensive margin

(columns 4 and 5 in Panels D and F of Table A9 in the Appendix) of the effects of firm-level labor-shortage exposure on future citation-weighted process patents and the share of process claims, 3) reconstructing the firm-level labor-shortage exposure using either the management presentation section or Q&A section of the earnings conference call transcripts (columns 10-15 in Panels B and C of Table A10 in the Appendix). We continue to obtain qualitatively similar results indicating that firms respond to labor shortages by developing more process patents (claims).

Additionally, in columns 4 and 5 of Panels B and C of Appendix Table A13, we further compare patenting responses to labor shortages between firms experiencing them for the first time and those facing repeated labor shortages. Our analysis shows that the coefficient estimates on the interaction term between *LS Exposure* and *First-time LS* are negative and significant in both regressions. These results again indicate that it is repeated labor-shortage exposure that leads firms to produce more process patents (claims).

Combined, the findings in this section suggest that firms exposed to labor shortage tend to generate more process-related patent outputs, which can be used to improve production efficiency and support the substitution of labor with capital. By contrast, we do not find any significant effect of labor-shortage exposure on non-process patent outputs, likely because such patents do not help address labor-shortage-related issues.

## **5.6 Corporate Policy Responses to Labor-shortage Exposure and Future Stock Returns**

After observing that labor-shortage-exposed firms tend to respond by substituting expensive labor inputs with capital expenditures and R&D inputs, as well as producing more process patents, we then examine whether these policy responses translate into improved future stock performance.

To conduct the analyses, we measure  $\Delta CAPEX$  as the change in a firm's capital expenditure from year  $t-1$  to year  $t$ , divided by the firm's capital expenditure in year  $t-1$ ,  $\Delta R\&D$

as the change in a firm's R&D expenses from year  $t-2$  to year  $t-1$ , divided by the firm's R&D expenses in year  $t-2$ , and  $\Delta CW$  Process Patent as the change in a firm's number of citation-weighted process patents from year  $t-2$  to year  $t-1$ , divided by the firm's number of citation-weighted process patents in year  $t-2$ .<sup>28</sup> We then interact  $\Delta CAPEX$ ,  $\Delta R\&D$  and  $\Delta CW$  Process Patent with  $LS$  Exposure, respectively, in the one-year-ahead stock return regressions. If increasing investments in capital expenditures, R&D inputs, and process patents can mitigate the impact of labor shortages, we would anticipate a positive relationship between the three interaction terms and the firm's one-year-ahead stock return. The results are reported in Table 11.

[Please insert Table 11 about here]

Our analysis shows that all three interaction terms have positive coefficient estimates, and two of them, namely  $LS$  Exposure  $\Delta CAPEX$  and  $LS$  Exposure  $\Delta CW$  Process Patent, have statistically significant coefficient estimates. These findings suggest that corporate policy responses such as increasing capital expenditures and producing more process patents can potentially mitigate the adverse impact of labor-shortage exposure and consequently lead to better future stock performance for labor-shortage-exposed firms.<sup>29</sup>

## 6 How Do Labor-shortage-exposed Firms Perform during the COVID-19 Pandemic?

Finally, we investigate whether labor-shortage-exposed firms and non-exposed firms perform differently during the COVID-19 pandemic. In 2020, the outbreak led to a contraction

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<sup>28</sup> Note that we measure changes in a firm's CAPEX in year  $t$ , while changes in R&D and process patents are measured in year  $t-1$ . The reason is that the effect of increased capital expenditures on future stock performance may manifest relatively quickly, while the impact of R&D investments and process patents on the production process and future stock returns may take time.

<sup>29</sup> In Table A14 in the Appendix, we further investigate whether increasing CAPEX, R&D and/or process patents can help reduce the likelihood of a firm experiencing labor shortages in the next year, the next two years, or the next three years. We find significant negative effects for changes in CAPEX but generally insignificant effects for changes in R&D or Process Patents, likely because the effects of R&D and innovation changes on labor-shortage exposure are likely to be long term rather than short term.

of the GDP growth by 3.5%, the largest drop since 1946. Additionally, the pandemic has magnified the labor-shortage exposure facing the U.S. economy (as shown in Figure 1).

It is an empirical question whether firms that experienced labor shortages before the COVID-19 pandemic perform better or worse than those without labor-shortage exposure. While firms with prior labor-shortage experience may be better prepared for labor market disruptions during the COVID-19 pandemic (e.g., having developed more labor-efficient production processes), they may also be more vulnerable to labor market tightening. On the one hand, the ex-ante labor-shortage exposure may enable these firms to achieve better operating performance during the pandemic. On the other hand, when the labor-shortage issue is intensified during the COVID-19 pandemic, these exposed firms may face greater disruptions than non-exposed firms, potentially leading to worse performance.

To address this empirical question, we use a DiD regression framework to examine the differential effects of the COVID-19 pandemic on stock returns and corporate operating performance between the ex-ante labor-shortage exposed firms and non-exposed firms two years before and after the COVID-19 pandemic (i.e., from 2018 to 2021). The labor-shortage exposed firms are those that have already experienced labor-shortage-related issues before the onset of the pandemic; that is, their *LS Exposure* is non-zero in the two years (i.e., 2018 and 2019) before the COVID-19 pandemic. The non-exposed firms are those that have not been exposed to labor shortages during the entire 2005-2021 sample period.<sup>30</sup> We estimate the following DiD regression specification:

$$Y_{i,t} = \beta_1 LS_i^{ex-ante} \text{ Post COVID}_t + \beta_2 Controls_{i,t} + \omega_i + \mu_t + \epsilon_{i,t} \quad (8)$$

We further estimate the following dynamic DiD regression specification to identify the timing of the differential effects of the pandemic on stock returns and firm operating perfor-

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<sup>30</sup> We exclude firms that were only exposed to labor shortages during the pandemic from our analysis, but our results remain qualitatively unchanged when we include such firms. Furthermore, we find that firms that were only exposed to labor shortages during the pandemic did not underperform compared to unexposed firms during the 2020-2021 period. This is consistent with our earlier finding that the impact of labor-shortage exposure mainly comes from repeated exposure rather than first-time exposure

mance:

$$Y_{i,t} = \sum_{j=1}^1 LS_i^{ex-ante} Year_j + \beta_2 Controls_{i,t-1} + \omega_i + \mu_t + \epsilon_{i,t} \quad (9)$$

In Equation 8, the dependent variable  $Y$  is firm  $i$ 's stock return or operating performance (*Stock Return*, *ROA*, or *Operating Cash Flow*) in year  $t$ .  $LS^{ex-ante}$  is an indicator that equals one if firm  $i$  has non-zero value of labor-shortage measure in the two years before the pandemic, and equals zero if firm  $i$  never exposes to labor shortage during the sample period of the study. *Post COVID* is also an indicator that equals one if year  $t$  is 2020 or after, and equals zero otherwise.  $\beta_1$  is our coefficient of interest that captures the differential effect of the COVID-19 shock on firm performance between the labor-shortage exposed firms and non-exposed firms. We further control for a battery of lagged firm characteristics, as well as firm fixed effects  $\omega_i$  and year fixed effects  $\mu_t$ . Equation 9 is a dynamic regression where we replace the *Post COVID* indicator in Equation 8 with year indicators to allow for the differential effect to be varied by year. Table 12 presents the results.

[Please insert Table 12 about here]

In Panel A of Table 12, we examine the differential effects of the COVID-19 shock on *Stock Return*, *ROA* and *Operating Cash Flow* between the ex-ante labor-shortage exposed firms and non-exposed firms. We control for firm and year fixed effects in columns 1, 3, and 5, while we further replace year fixed effects with industry-by-year fixed effects in columns 2, 4, and 6. The coefficient estimates of the DiD term are negative and statistically significant at least at the 10% level across all regression models. The results indicate a clear disproportionate impact of the COVID-19 shock on the stock returns and operating performance of firms with ex-ante labor-shortage exposure relative to non-exposed firms, suggesting that labor-shortage exposed firms have been hit harder than non-exposed firms.

The economic magnitudes are also sizable. During the pandemic, labor-shortage exposed firms exhibited an average decline of 5.5 percentage points in stock returns per year, 2.4 percentage points in return on assets per year, and 1.5 percentage points in operating



cash flow per year compared to non-exposed firms. The results suggest that labor-shortage exposed firms are particularly vulnerable to a tightening labor market, and that the intensified labor shortage induced by the pandemic has further eroded these firms' stock returns and operating performance. Despite prior experience with labor shortages, exposed firms have not been able to mitigate the adverse impact of increased labor scarcity, highlighting the significant challenges faced by these firms in navigating the ongoing labor market disruptions.

The results in Panel B further show that the coefficient estimates of the interaction term between  $LS^{ex-ante}$  and the indicator,  $Year_{-1}$ , for the year (i.e., 2019) before the onset of the pandemic is insignificantly different from zero across all six regression models. The significant differential effects only show up in 2020 and especially 2021. These findings suggest that there are no nonparallel performance trends immediately before the pandemic and the differential effect on *Stock Return*, *ROA* and *Operating Cash Flow* are likely caused by the pandemic. Despite the potential advantages of prior experience, firms with experience in labor shortages have performed notably worse than non-exposed firms during the pandemic period.

## 7 Conclusion

In this paper, employing earnings conference call transcripts as text data, we use a state-of-the-art machine learning model, *FinBERT*, to measure a firm's exposure to labor shortage. We show that our fine-tuned *FinBERT* model achieves an impressive 95% accuracy rate in classifying labor-shortage-related sentences. Based on the labor-shortage-related sentences classified by *FinBERT*, we construct a firm-level labor-shortage exposure spanning the 2005-2021 sample period.

We validate the measure of labor-shortage exposure through multiple approaches. First, we observe a peak in the economy-wide aggregate labor-shortage exposure in 2021, corresponding with the COVID-19 pandemic's impact on the labor market. Second, we rank the

measure by 2-digit SIC industry and identify the construction, transportation, and service sectors as the most vulnerable to labor shortage, given their labor-intensive nature. Third, we aggregate the firm-level measure to the state-level and establish a negative (positive) correlation between state-level labor-shortage exposure and the state's future unemployment rate (future wages and wage growth), in line with economic theory. Fourth, we find a positive relationship between the firm-level labor-shortage exposure measure and a firm's future staff expenses (including employee wages and benefits).

Moreover, we use the 2017 U.S. immigration policy reforms, which tightened foreign labor supplies, as a quasi-natural experiment. Our results indicate that labor-intensive firms increased their labor-shortage exposure significantly following the immigration policy change, providing further validation for our measure of firm-level labor-shortage exposure. Finally, we leverage the variation in state-level stringency of COVID-19 lockdown policies that primarily restrict people's behaviour. We find that a state's COVID-19 lockdown stringency significantly increases local firms' labor-shortage exposure in the next quarter, further validating our measure of firm-level labor-shortage exposure.

After validating the labor-shortage measure, we investigate its implications. First, we find that most of the variation in labor-shortage exposure resides at the firm level and not at the industry, state or economy level. Second, we document that firms' labor-shortage exposures lead to significantly lower *CAR* within the three days following the earnings conference calls. Third, we find that firm-level labor-shortage exposure can robustly and negatively predict one-year-ahead cross-seasonal stock returns and corporate operating performance. Fourth, a firm's labor-shortage exposure correlates positively (negatively) with its one-year-ahead capital expenditures (one-year-ahead number of employees per million dollar of assets), implying that such companies may substitute increasingly costly labor with capital. Fifth, we examine the potential for corporate process innovation to improve production efficiency. As anticipated, firm-level labor-shortage exposure is positively and significantly associated with a firm's process patent outputs in the next three years, while there is no indication of an increase in non-process patent outputs. These findings suggest that

labor-shortage exposed firms tend to develop more process patents in the future to support capital-labor substitution. Furthermore, we find that increasing capital expenditure and process innovation helps mitigate the negative impact of labor-shortage exposure on firms' future stock performance.

In our final analysis, we examine the differential impact of the COVID-19 pandemic on the stock returns and operating performance of firms exposed to ex-ante labor shortage and those that were not. Our findings reveal that, on average, the exposed firms experienced significantly lower stock returns and operating performance compared to the non-exposed firms during the pandemic. While the focus of our study is not on what economic forces or government policies fundamentally create labor-shortage problems in the economy, the firm-level labor-shortage exposure measure we develop can serve as a valuable tool for practitioners, academics, and economic policy makers to address these important research questions.

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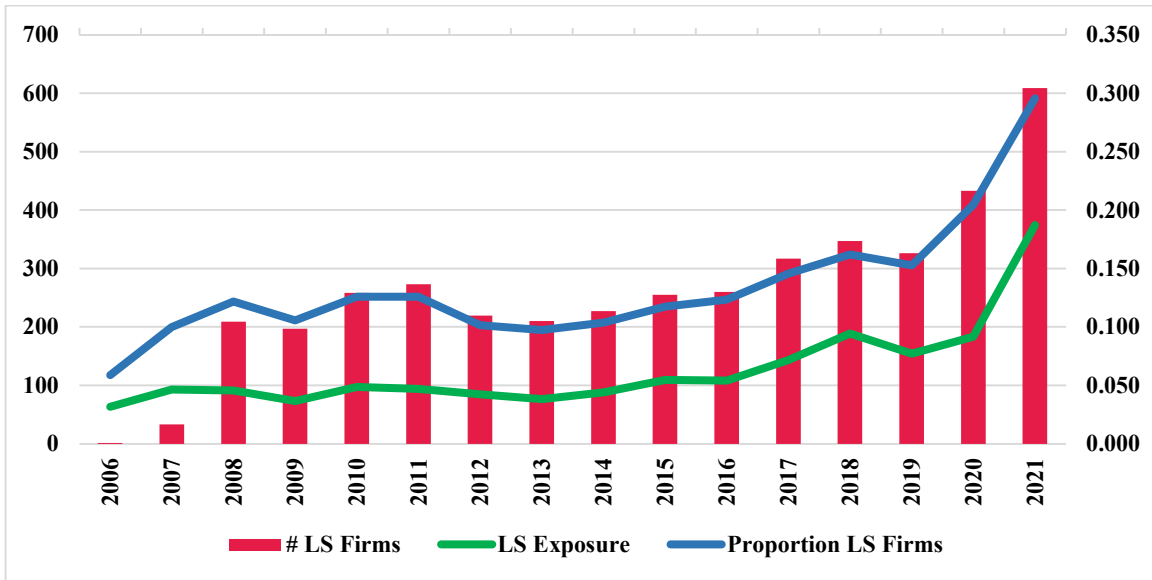
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**Figure 1. Annual Variation of Labor-shortage Exposure**

This figure provides the number of labor-shortage-exposed firms (red bars), the equal-weighted aggregate firm-level labor-shortage exposure (green line), and the proportion of labor-shortage-exposed firms (blue line) by year from 2005 to 2021.





## Figure 2. Top-10 Industries by Average Labor Shortage Exposure

The figures illustrate the top-10 industries (2-digit SIC) that are most exposed to labor shortage. In figure 2A, we rank industries by average labor-shortage exposure over the full sample period (2005 to 2021); in figure 2B, we rank industries by average labor-shortage exposure over the pre COVID sample period (2005 to 2019); in figure 2C, we rank industry by average labor-shortage exposure over the COVID sample period (2020-2021). The y axis denotes the 2-digit SIC and the related industry classification, and the x axis reports the value of the labor shortage exposure.

Figure 2A. Labor-shortage exposure by Top10 Industry (Full sample period 2005-2021)

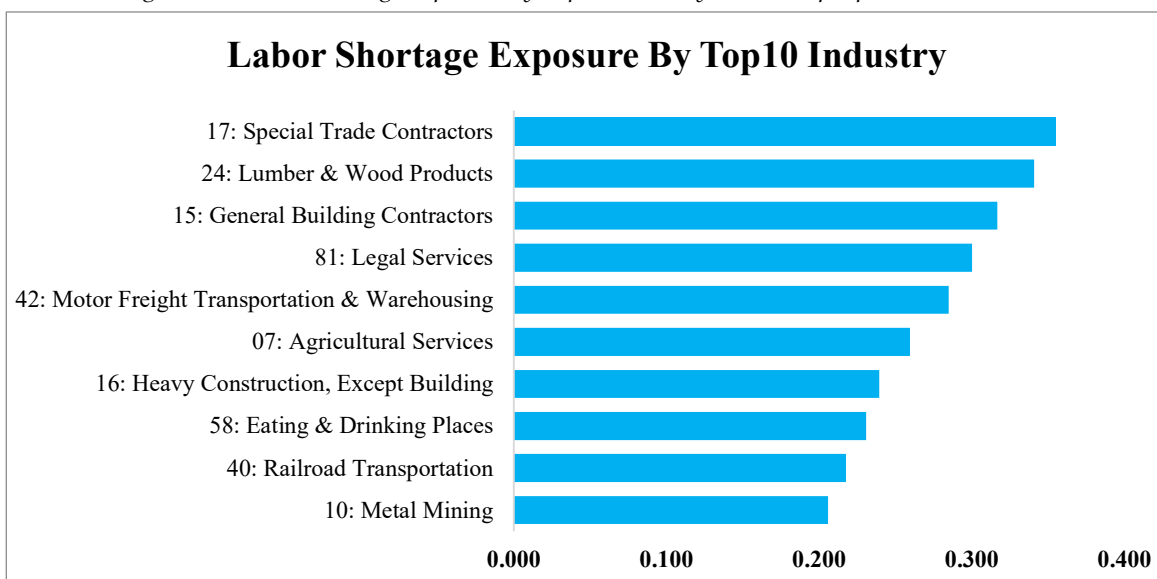


Figure 2B. Labor-shortage exposure by Top10 Industry (Pre-COVID 2005-2019)

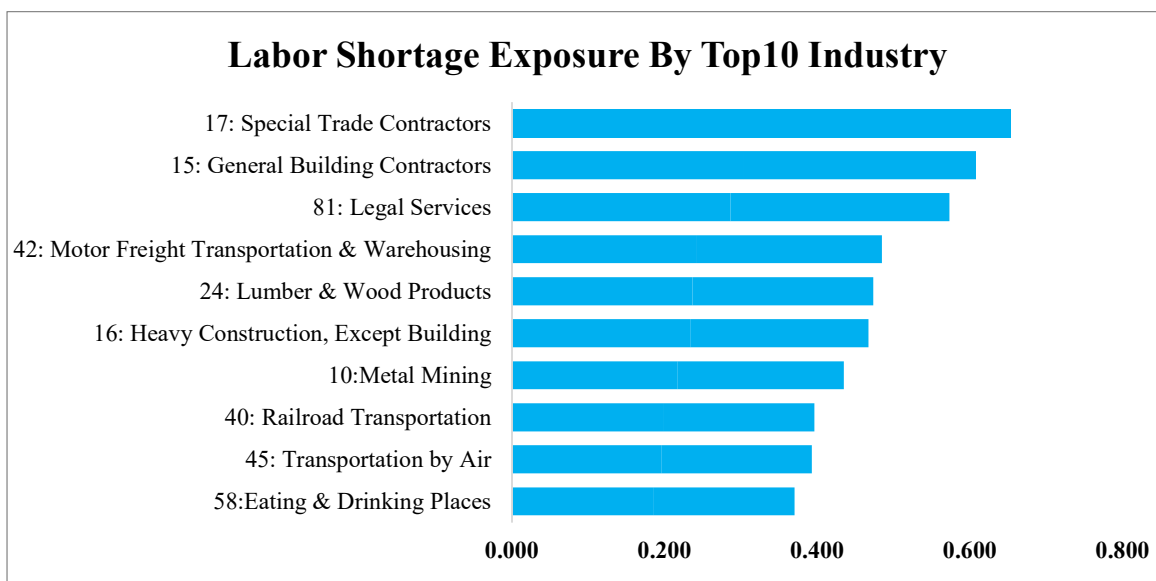
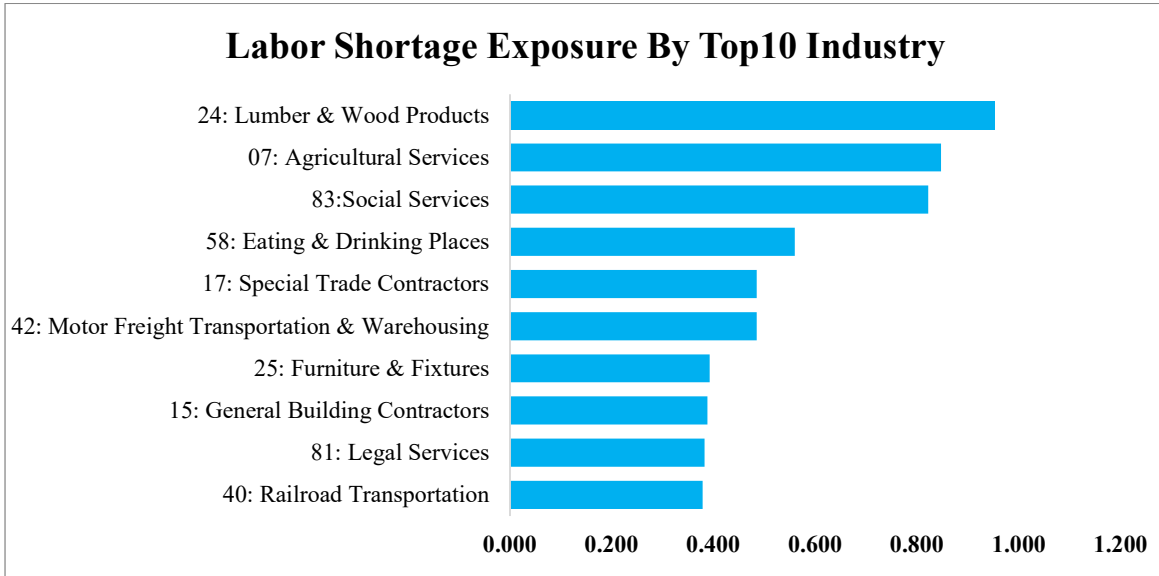


Figure 2C. Labor-shortage exposure by Top10 Industry (During-COVID 2020-2021)



**Table 1. Summary Statistics**

This table reports the summary statistics for our final sample. The sample period spans from 2005 to 2021. We report the number of observations, mean, 25th percentile, median, 75th percentile, and standard deviation for each of the variables used in the study. All continuous variables are winsorized at the 1st and 99th percentiles. Table A1 in the Appendix provides detailed variable definitions.

<b>Variables</b>	<b>Obs.</b>	<b>Mean</b>	<b>P25</b>	<b>Median</b>	<b>P75</b>	<b>STD</b>
<i>Labor Shortage Variables</i>						
LS Exposure <sup>state</sup>	726	0.058	0.024	0.045	0.077	0.057
LS Exposure	25,551	0.062	0.000	0.000	0.060	0.173
<i>Dependent Variables</i>						
Log(Total Unemployed)	726	11.550	10.719	11.634	12.350	1.110
Unemployment Rate	726	0.059	0.042	0.055	0.073	0.022
Log(Total Wage)	726	18.281	17.444	18.301	19.046	1.018
Wage Growth	726	0.034	0.022	0.036	0.049	0.030
Log(Staff Expenses)	1,772	5.852	4.741	5.880	7.052	1.889
CAR (0, 2)	100,588	-0.000	-0.473	0.000	0.048	0.094
Stock Return	25,551	0.111	0.067	0.095	0.137	0.064
ROA	25,551	-0.021	-0.026	0.033	0.073	0.218
Operating Cash Flow	25,551	0.053	0.036	0.082	0.131	0.179
CAPEX	25,551	0.046	0.014	0.029	0.057	0.051
R&D	25,551	0.056	0.000	0.003	0.065	0.114
Employees/AT	25,551	0.004	0.001	0.002	0.005	0.006
Process Claims Share	15,410	0.188	0.000	0.000	0.364	0.261
Log(1+CW Process Patents)	15,410	0.169	0.000	0.000	0.005	0.371
Log(1+CW Non-Process Patents)	15,410	0.330	0.000	0.000	0.693	0.549
<i>Independent Variables</i>						
Log(GDP)	726	13.566	12.758	13.602	14.287	0.993
Log(Population)	726	15.137	14.398	15.302	15.748	1.006
Log(Per Cap Income)	726	10.710	10.567	10.697	10.842	0.197
COVID Stringencystate	11,841	58.705	50.460	59.720	67.590	14.312
Book Leverage	25,551	0.369	0.061	0.327	0.549	0.348
MTB	25,551	3.813	1.281	2.207	3.964	5.774
Sales Growth	25,551	0.065	-0.035	0.054	0.156	0.296
Firm Size	25,551	6.639	5.462	6.783	7.986	2.077
Cash	25,551	0.148	0.033	0.096	0.201	0.162
Asset Tangibility	25,551	0.254	0.069	0.159	0.370	0.243
Stock Volatility	25,551	0.484	0.296	0.419	0.597	0.270
Earnings Surprise	100,588	-0.004	-0.001	0.001	0.003	0.103

**Table 2. Validation: State-level Labor-Shortage Exposure, Unemployment Rate, and Wages**

The table presents the regression results that investigate the effects of a state’s labor-shortage exposure on the state’s one-year-ahead total number of people unemployed, one-year-ahead unemployment rate, one-year-ahead total wages, and one-year-ahead wage growth. The dependent variable *Log(Total Unemployed)* is measured as the natural logarithm of a state’s total number of people unemployed in a year; *Unemployment Rate* is measured as a state’s total number of people unemployed divided by the state’s total labor force in a year; *Log(Total Wages)* is measured as the natural logarithm of a state’s total wages in a year; *Wage Growth* is measured as a state’s total wage in year  $t$  minus the state’s total wage in year  $t-1$ , further divided by the state’s total wage in year  $t-1$ . The independent variable *LS Exposure<sup>state</sup>* is a state’s labor-shortage exposure, which is the average labor-shortage exposure of all public firms headquartered in that state in a year. All specifications control for state economic variables, state fixed effects, and year fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the state level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1) Log(Total Unemployed) <sub>t+1</sub>	(2) Unemployment Rate <sub>t+1</sub>	(3) Log(Total Wages) t+1	(4) Wage Growth <sub>t+1</sub>
<b>LS Exposure<sup>state</sup></b>	<b>-0.278**</b> <b>(0.133)</b>	<b>-0.019**</b> <b>(0.008)</b>	<b>0.041**</b> <b>(0.019)</b>	<b>0.031**</b> <b>(0.014)</b>
Log(GDP)	-0.539 (0.373)	-0.010 (0.028)	0.500*** (0.124)	-0.033 (0.072)
Log(Population)	2.019*** (0.486)	0.045 (0.033)	0.635*** (0.126)	0.041 (0.094)
Log(Per Cap Income)	-0.650 (0.409)	-0.071*** (0.023)	0.320 (0.214)	0.065 (0.067)
State FE	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes
Obs.	726	726	726	726
Adj. R2	0.987	0.851	0.999	0.702

**Table 3. Validation: Firm-level Labor-Shortage Exposure and Staff Expenses**

The table presents the regression results that investigate the effects of a firm's labor-shortage exposure on the firm's one-year-ahead staff expenses. The dependent variable *Log(Staff Expenses)* is measured as the natural logarithm of a firm's staff expenses in a year. The independent variable *LS Exposure* is a firm's labor-shortage exposure in a year. All specifications include firm controls. Column 1 controls for year fixed effects and industry fixed effects. Column 2 controls for industry-by-year fixed effects. Column 3 controls for year fixed effects and firm fixed effects. Column 4 controls for industry-by-year fixed effects and firm fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	(3)	(4)
	Log(Staff Expenses) <sub>t+1</sub>			
<b>LS Exposure</b>	<b>0.143**</b> <b>(0.071)</b>	<b>0.168**</b> <b>(0.069)</b>	<b>0.054*</b> <b>(0.032)</b>	<b>0.074**</b> <b>(0.034)</b>
ROA	-0.881*** (0.295)	-1.145*** (0.341)	-0.274** (0.120)	-0.384** (0.163)
Book Leverage	-0.062 (0.086)	-0.042 (0.101)	-0.142** (0.058)	-0.048 (0.067)
Stock Return	0.145*** (0.044)	0.203*** (0.062)	0.041** (0.019)	0.058** (0.023)
CAPEX	-0.685 (0.523)	-0.534 (0.642)	0.338 (0.238)	0.144 (0.257)
MTB	0.007 (0.005)	0.007 (0.006)	-0.000 (0.001)	-0.001 (0.002)
Sales Growth	-0.343*** (0.106)	-0.387*** (0.123)	-0.144*** (0.047)	-0.152** (0.060)
Firm Size	0.917*** (0.029)	0.922*** (0.032)	0.396*** (0.058)	0.391*** (0.076)
Cash	0.444 (0.413)	0.569 (0.478)	-0.392* (0.203)	-0.384 (0.247)
Asset Tangibility	0.476 (0.309)	0.513 (0.330)	0.156 (0.209)	0.183 (0.231)
Stock Volatility	-0.276 (0.464)	-0.605 (0.599)	-0.380* (0.198)	-0.656*** (0.231)
R&D	0.974 (1.535)	0.864 (1.675)	-0.178 (0.295)	-0.219 (0.395)
Employees/AT	21.910*** (8.117)	22.777** (9.524)	7.018 (6.333)	3.628 (7.409)
Industry FE	Yes	No	No	No
Year FE	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes
Firm FE	No	No	Yes	Yes
Obs.	1,772	1,575	1,767	1,568
Adj. R2	0.893	0.880	0.984	0.986

**Table 4. Validation: The Effect of the 2017 Tightened U.S. Immigration Policy on Firms' Labor-Shortage Exposure**

This table presents a validation test of our firm-level labor-shortage exposure measure. Columns 1-4 report the difference-in-differences (DiD) regression results using the 2017 tightened U.S. immigration policy as an exogenous shock on local firms' labor-shortage exposure. *IMMI Post* is an indicator variable that equals one if the year is 2017 or after and equals zero otherwise. *Labor Intensive* is an indicator variable that equals one if a firm's labor capital ratio ( $\text{emp/ppent}$ ) based on the 2016 value is higher than (2-digit SIC) industry median and equals zero otherwise. *Labor Intensive Q2(Q3/Q4)* is an indicator variable that equals one if a firm's labor-capital ratio ( $\text{emp/ppent}$ ) based on the 2016 value is in the second-quartile (third-quartile/fourth-quartile) in its (2-digit SIC) industry and equals zero otherwise. Columns 5-6 report the dynamic DiD regression results that investigate the timing of the effect of the tightened immigration policy on firms' labor-shortage exposure.  $\text{Year}_j$  is an indicator variable that equals one if the year is the  $j$ th year relative to the event year (year zero, which is 2017) and equals zero otherwise. All specifications include firm fixed effects and year (industry-year) fixed effects. We also include lag firm control variables in all specifications. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	LS Exposure			
<b>IMMI Post × Labor Intensive</b>	<b>0.020**</b> (0.008)	<b>0.019**</b> (0.008)				
IMMI Post × Labor Intensive Q2			-0.003 (0.009)	-0.004 (0.009)		
IMMI Post × Labor Intensive Q3			-0.001 (0.009)	-0.003 (0.009)		
<b>IMMI Post × Labor Intensive Q4</b>			<b>0.046***</b> (0.016)	<b>0.045***</b> (0.016)		
Labor Intensive × Year <sub>-2</sub>					-0.002 (0.007)	-0.002 (0.007)
Labor Intensive × Year <sub>-1</sub>					0.010 (0.008)	0.011 (0.007)
<b>Labor Intensive × Year <sub>0</sub></b>					<b>0.018</b> (0.011)	<b>0.018*</b> (0.011)
<b>Labor Intensive × Year <sub>+1</sub></b>					<b>0.036***</b> (0.013)	<b>0.035***</b> (0.013)
<b>Labor Intensive × Year <sub>+2</sub></b>					<b>0.014</b> (0.012)	<b>0.014</b> (0.012)
ROA <sub>t-1</sub>	-0.008 (0.011)	-0.009 (0.011)	-0.006 (0.011)	-0.008 (0.012)	-0.008 (0.011)	-0.010 (0.012)
Book Leverage <sub>t-1</sub>	-0.007 (0.008)	-0.008 (0.008)	-0.007 (0.008)	-0.008 (0.008)	-0.007 (0.008)	-0.008 (0.008)
Stock Return <sub>t-1</sub>	-0.008	-0.006	-0.007	-0.006	-0.007	-0.006

	(0.005)	(0.005)	(0.005)	(0.005)	(0.005)	(0.005)
CAPEX $t-1$	0.007	0.043	0.002	0.034	0.002	0.037
	(0.075)	(0.077)	(0.075)	(0.077)	(0.075)	(0.077)
MTB $t-1$	0.000	0.000	0.000	0.000	0.000	0.000
	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)
Sales Growth $t-1$	0.011*	0.006	0.011*	0.006	0.011*	0.006
	(0.006)	(0.005)	(0.006)	(0.005)	(0.006)	(0.005)
Firm Size $t-1$	-0.001	0.002	-0.001	0.002	-0.002	0.002
	(0.005)	(0.005)	(0.005)	(0.005)	(0.005)	(0.005)
Cash $t-1$	0.006	0.016	0.005	0.016	0.006	0.017
	(0.017)	(0.017)	(0.017)	(0.017)	(0.017)	(0.017)
Asset Tangibility $t-1$	-0.032	-0.041	-0.032	-0.042	-0.028	-0.037
	(0.040)	(0.039)	(0.040)	(0.039)	(0.041)	(0.039)
Stock Volatility $t-1$	0.077	0.075	0.071	0.071	0.073	0.072
	(0.064)	(0.067)	(0.063)	(0.066)	(0.064)	(0.066)
R&D $t-1$	-0.033*	-0.040**	-0.030	-0.037*	-0.034*	-0.041**
	(0.020)	(0.020)	(0.020)	(0.021)	(0.020)	(0.020)
Employees/AT $t-1$	-1.711	0.062	-1.797	-0.061	-1.760	0.007
	(2.552)	(2.880)	(2.560)	(2.902)	(2.561)	(2.889)
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	No	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes	No	Yes
Obs.	11,916	11,916	11,916	11,916	11,916	11,916
Adj. R2	0.422	0.443	0.424	0.444	0.422	0.443

**Table 5. Validation: State COVID-19 Lockdown Policy Stringency and Firm-level Labor-Shortage Exposure**

The table presents the regression results that investigate the effects of a state's COVID-19 lockdown policy stringency on local firms' labor-shortage exposure. The dependent variable, *LS Exposure*, is a firm's one-quarter-ahead labor-shortage exposure. The independent variable, *COVID Stringency<sup>state</sup>*, is a state's COVID-19 lockdown stringency index at the end of a year-quarter. Columns 3 and 4 also include the one-quarter lag, two-quarter lag, one-quarter lead and two-quarter lead of *COVID Stringency<sup>state</sup>* in the regression specifications. All specifications include firm controls. Columns 1 and 3 control for year and firm fixed effects. Columns 2 and 4 control for industry-by-year-quarter and firm fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	(3)	(4)
	LS Exposure <sub>q+1</sub>			
COVID Stringency <sup>state</sup> <sub>q-2</sub>			-0.000 (0.001)	-0.000 (0.001)
COVID Stringency <sup>state</sup> <sub>q-1</sub>			0.002 (0.002)	0.001 (0.001)
<b>COVID Stringency<sup>state</sup><sub>q</sub></b>	<b>0.003*** (0.001)</b>	<b>0.002** (0.001)</b>	<b>0.005*** (0.001)</b>	<b>0.003** (0.001)</b>
COVID Stringency <sup>state</sup> <sub>q+1</sub>			0.003* (0.001)	0.001 (0.001)
COVID Stringency <sup>state</sup> <sub>q+2</sub>			0.000 (0.001)	-0.000 (0.001)
ROA	0.210* (0.119)	0.125 (0.098)	0.325 (0.202)	0.107 (0.154)
Book Leverage	-0.033 (0.034)	-0.012 (0.030)	-0.045 (0.045)	-0.037 (0.040)
Stock Return	0.011 (0.009)	0.006 (0.010)	0.005 (0.013)	0.011 (0.015)
CAPEX	-0.215 (0.345)	-0.181 (0.349)	0.010 (0.463)	0.028 (0.474)
MTB	0.001 (0.001)	-0.000 (0.001)	0.002 (0.001)	0.001 (0.001)
Sales Growth	0.012* (0.007)	0.013 (0.008)	0.009 (0.011)	0.021* (0.012)
Firm Size	-0.018 (0.011)	-0.031** (0.013)	-0.010 (0.022)	-0.034 (0.024)
Cash	-0.112** (0.052)	-0.067 (0.052)	-0.211*** (0.075)	-0.176** (0.075)
Asset Tangibility	0.019	0.146	-0.112	0.066



	(0.226)	(0.201)	(0.369)	(0.332)
Stock Volatility	-0.034	-0.015	-0.007	0.023
	(0.034)	(0.033)	(0.055)	(0.052)
R&D	0.382	0.033	-0.063	-0.365
	(0.307)	(0.267)	(0.455)	(0.396)
Employees/AT	27.522**	17.059	29.990**	16.632
	(13.265)	(11.341)	(15.037)	(12.955)
Firm FE	Yes	Yes	Yes	Yes
Year-Quarter FE	Yes	No	Yes	No
Industry-Year-Quarter FE	No	Yes	No	Yes
Obs.	11,841	11,821	7,881	7,867
Adj. R2	0.350	0.400	0.408	0.447

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**Table 6. Variance Decomposition of Labor Shortage Exposure**

The table reports the results on the incremental R-squared from a projection of *LS Exposure* on different sets of fixed effects. Column 1 classifies industry based on two-digit SIC code. Column 2 classifies industry based on three-digit SIC code. Column 3 classifies industry based on four-digit SIC code.

<b>Industry Granularity</b>	<b>2-Digit SIC (1)</b>	<b>3-Digit SIC (2)</b>	<b>4-Digit SIC (3)</b>
State FE	1.76%	1.76%	1.76%
Year FE	1.34%	3.10%	3.10%
Industry FE	7.99%	16.43%	19.17%
Industry × Year FE	6.70%	13.04%	16.64%
<b>"Firm Level"</b>	<b>82.21%</b>	<b>65.67%</b>	<b>59.33%</b>
Permanent differences across firms within industries (Firm FE)	29.67%	22.01%	19.86%
Variation over time in identity of firms within industries (residual)	52.54%	43.66%	39.47%

**Table 7. Stock Price Reaction to Labor-shortage Exposure**

This table reports the regression results that investigate the stock price reaction to labor-shortage exposure. The dependent variable  $CAR(0, 2)$  is cumulative abnormal stock returns during a three-day event window of (0, 2) following the earnings conference calls. We calculate cumulative abnormal returns using the market-adjusted model. The independent variable  $LS\ Exposure$  is a firm's labor-shortage exposure in that year-quarter (measured using the earnings conference call transcript). All regression specifications except Column 1 include firm control variables. Columns 1-2 do not include any fixed effect. Column 3 includes year-quarter fixed effects. Column 4 includes both year-quarter fixed effects and industry fixed effects. Column 5 includes industry-by-year-quarter fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	(3)	(4)	(5)
			CAR (0, 2)		
<b>LS Exposure</b>	<b>-0.007***</b> (0.001)	<b>-0.006***</b> (0.001)	<b>-0.006***</b> (0.001)	<b>-0.006***</b> (0.001)	<b>-0.006***</b> (0.001)
ROA <sub>q-1</sub>		0.142*** (0.011)	0.133*** (0.011)	0.135*** (0.011)	0.135*** (0.011)
Book Leverage <sub>q-1</sub>		0.001 (0.001)	0.001 (0.001)	0.001 (0.001)	0.001 (0.001)
Stock Return <sub>q-1</sub>		0.124*** (0.002)	0.150*** (0.002)	0.151*** (0.002)	0.154*** (0.002)
CAPEX <sub>q-1</sub>		0.030*** (0.011)	0.004 (0.012)	0.006 (0.012)	0.004 (0.013)
MTB <sub>q-1</sub>		-0.000*** (0.000)	-0.000*** (0.000)	-0.000*** (0.000)	-0.000*** (0.000)
Sales Growth <sub>q-1</sub>		0.016*** (0.001)	0.016*** (0.001)	0.016*** (0.001)	0.016*** (0.001)
Firm Size <sub>q-1</sub>		0.000 (0.000)	-0.000 (0.000)	-0.000 (0.000)	-0.000 (0.000)
Cash <sub>q-1</sub>		-0.001 (0.003)	0.003 (0.003)	0.003 (0.003)	0.002 (0.003)
Asset Tangibility <sub>q-1</sub>		-0.001 (0.002)	0.002 (0.002)	0.002 (0.002)	0.002 (0.002)
Stock Volatility <sub>q-1</sub>		-0.030*** (0.005)	-0.042*** (0.005)	-0.042*** (0.006)	-0.046*** (0.006)
R&D <sub>q-1</sub>		0.051** (0.021)	0.030 (0.021)	0.017 (0.024)	0.012 (0.024)
Employees/AT <sub>q-1</sub>		0.015 (0.049)	0.005 (0.049)	0.034 (0.053)	0.041 (0.054)
Earnings Surprise <sub>q-1</sub>		0.024*** (0.008)	0.026*** (0.007)	0.026*** (0.007)	0.025*** (0.007)
Industry FE	No	No	No	Yes	No
Year-Quarter FE	No	No	Yes	Yes	No
Industry-Year-Quarter FE	No	No	No	No	Yes
Obs.	100,588	100,588	100,588	100,588	100,588
Adj. R2	0.000	0.152	0.176	0.176	0.182

**Table 8. Implications of Firm-level Labor-shortage Exposure: Cross-sectional Stock Returns and Operating Performance**

This table reports the regression results that investigate the implications of firm-level labor-shortage exposure on one-year-ahead cross-sectional stock returns and operating performance. The dependent variable *Stock Return* is measured as a firm's one-year-ahead buy-and-hold stock return. *ROA* is measured as a firm's one-year-ahead income before extraordinary items divided by its total value of assets. *Operating Cash Flow* is measured as a firm's one-year-ahead operating cash flow divided by its total value of assets. The independent variable *LS Exposure* is a firm's labor-shortage exposure in a year. All specifications except Column 1 include firm characteristics controls. Columns 1-2 do not include any fixed effect. Column 3 includes year fixed effects. Column 4 includes both year fixed effects and industry fixed effects. Columns 5-7 include industry-by-year fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Stock Return <sub>t+1</sub>					ROA <sub>t+1</sub>	Operating Cash Flow <sub>t+1</sub>
<b>LS Exposure</b>	<b>-0.031**</b> (0.016)	<b>-0.037**</b> (0.017)	<b>-0.060***</b> (0.015)	<b>-0.058***</b> (0.015)	<b>-0.063***</b> (0.016)	<b>-0.013**</b> (0.006)	<b>-0.009**</b> (0.004)
ROA		0.314*** (0.027)	0.247*** (0.026)	0.246*** (0.026)	0.240*** (0.026)		0.402*** (0.018)
Book Leverage		-0.010 (0.011)	0.001 (0.010)	-0.006 (0.011)	-0.005 (0.011)	-0.047*** (0.007)	0.001 (0.005)
Stock Return		0.169*** (0.010)	0.184*** (0.010)	0.177*** (0.010)	0.191*** (0.010)	0.078*** (0.004)	0.006* (0.003)
CAPEX		-1.165*** (0.081)	-0.678*** (0.073)	-0.609*** (0.082)	-0.466*** (0.078)	0.064 (0.043)	0.313*** (0.032)
MTB		0.008*** (0.001)	0.006*** (0.001)	0.006*** (0.001)	0.005*** (0.001)	0.001*** (0.000)	0.001*** (0.000)
Sales Growth		-0.119*** (0.014)	-0.044*** (0.013)	-0.041*** (0.013)	-0.025* (0.013)	0.000 (0.007)	-0.016*** (0.006)
Firm Size		0.019*** (0.002)	0.013*** (0.002)	0.014*** (0.002)	0.012*** (0.002)	0.028*** (0.001)	0.012*** (0.001)
Cash		0.097*** (0.027)	0.043* (0.025)	0.055** (0.025)	0.062** (0.025)	-0.053** (0.022)	-0.082*** (0.014)
Asset Tangibility		0.129*** (0.019)	0.054*** (0.016)	0.099*** (0.023)	0.072*** (0.022)	-0.017 (0.011)	0.014* (0.008)
Stock Volatility		2.524*** (0.093)	1.659*** (0.095)	1.744*** (0.099)	1.614*** (0.095)	-0.545*** (0.035)	-0.123*** (0.024)
R&D		0.032 (0.048)	0.079* (0.046)	0.091* (0.049)	0.075 (0.049)	-0.690*** (0.040)	-0.189*** (0.030)
Employees/AT		-0.676 (0.453)	0.905** (0.404)	0.383 (0.529)	0.268 (0.524)	0.608* (0.313)	0.515** (0.226)
Industry FE	No	No	No	Yes	No	No	No
Year FE	No	No	Yes	Yes	No	No	No
Industry-Year FE	No	No	No	No	Yes	Yes	Yes
Obs.	25,551	25,551	25,551	25,551	25,551	25,551	25,551
Adj. R2	0.000	0.147	0.280	0.284	0.333	0.435	0.578

**Table 9. Implications of Firm-level Labor-shortage Exposure: Corporate Investment**

This table reports the regression results that investigate the implications of firm-level labor-shortage exposure on one-year-ahead corporate investment. The dependent variable *CAPEX* is measured as a firm's capital expenditures divided by its total value of assets. *R&D* is measured as a firm's research and development expenses divided by its total value of assets. *Employee/AT* is measured as a firm's number of employees divided by its total value of assets. The independent variable *LS Exposure* is a firm's labor-shortage exposure in a year. All specifications include firm characteristics controls, firm fixed effects, and year (or industry-by-year) fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) CAPEX <sub>t+1</sub>	(3) R&D <sub>t+1</sub>	(4) R&D <sub>t+1</sub>	(5) Employees/AT <sub>t+1</sub>	(6) Employees/AT <sub>t+1</sub>
<b>LS Exposure</b>	<b>0.005***</b> (0.001)	<b>0.002*</b> (0.001)	<b>0.002*</b> (0.001)	<b>0.001</b> (0.001)	<b>-0.001***</b> (0.000)	<b>-0.001**</b> (0.000)
ROA	0.015*** (0.002)	0.010*** (0.002)	-0.040*** (0.007)	-0.039*** (0.007)	-0.001*** (0.000)	-0.000*** (0.000)
Book Leverage	-0.008*** (0.001)	-0.006*** (0.001)	-0.005 (0.004)	-0.005 (0.004)	-0.001*** (0.000)	-0.000* (0.000)
Stock Return	0.006*** (0.001)	0.005*** (0.001)	-0.003* (0.001)	-0.003** (0.001)	-0.000*** (0.000)	-0.000** (0.000)
CAPEX			0.020* (0.012)	0.029** (0.013)	0.003*** (0.001)	0.001** (0.001)
MTB	0.000*** (0.000)	0.000*** (0.000)	-0.000 (0.000)	-0.000 (0.000)	0.000 (0.000)	0.000 (0.000)
Sales Growth	0.006*** (0.001)	0.005*** (0.001)	0.004 (0.003)	0.003 (0.003)	0.000 (0.000)	0.000 (0.000)
Firm Size	-0.001 (0.001)	-0.002** (0.001)	-0.007*** (0.002)	-0.005** (0.003)	0.000 (0.000)	0.000 (0.000)
Cash	0.008*** (0.002)	0.011*** (0.002)	0.016* (0.009)	0.016* (0.009)	-0.000 (0.000)	0.000 (0.000)
Asset Tangibility	-0.007 (0.007)	0.002 (0.007)	0.013 (0.011)	0.001 (0.012)	0.000 (0.001)	0.002*** (0.000)
Stock Volatility	-0.049*** (0.005)	-0.029*** (0.005)	-0.026** (0.011)	-0.025** (0.012)	0.001* (0.000)	0.001* (0.000)
R&D	0.025*** (0.005)	0.017*** (0.004)			0.001*** (0.000)	0.001*** (0.000)
Employees/AT	1.023*** (0.175)	0.749*** (0.163)	0.926*** (0.224)	1.453*** (0.275)		
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	No	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes	No	Yes
Obs.	25,541	25,541	25,541	25,541	25,497	25,497
Adj. R2	0.718	0.749	0.836	0.836	0.919	0.936

**Table 10. Implications of Firm-level Labor-shortage Exposure: Process Patent Outputs**

This table reports the regression results that investigate the implications of firm-level labor-shortage exposure on process (non-process) patent outputs from year  $t+1$  to  $t+3$ . The dependent variable *Process Claims Share* is measured as the number of process claims divided by the number of total claims for all patents a firm has applied in a year; *Log(1+CW Process Patents)* is measured as the natural logarithm of one plus the citation weighted number of process patents a firm has applied (and later granted) in a year; *Log(1+CW Non-Process Patents)* is measured as the natural logarithm of one plus the citation weighted number of non-process patents a firm has applied (and later granted) in a year. The independent variable *LS Exposure* is a firm's labor-shortage exposure in a year. All specifications include firm characteristics controls, firm fixed effects, and year (industry-by-year) fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1) Process Claims Share $t+1,t+3$	(2) Process Claims Share $t+1,t+3$	(3) Log(1+CW Process Patents) $t+1,t+3$	(4) Log(1+CW Process Patents) $t+1,t+3$	(5) Log(1+CW Non-Process Patents) $t+1,t+3$	(6) Log(1+CW Non-Process Patents) $t+1,t+3$
<b>LS Exposure</b>	<b>0.037***</b> (0.010)	<b>0.024**</b> (0.010)	<b>0.028***</b> (0.011)	<b>0.019*</b> (0.011)	<b>0.001</b> (0.023)	<b>0.007</b> (0.021)
ROA	0.024* (0.014)	0.014 (0.014)	0.018 (0.016)	0.007 (0.016)	0.042** (0.021)	0.037* (0.022)
Book Leverage	-0.007 (0.010)	-0.006 (0.010)	0.008 (0.014)	0.006 (0.015)	0.004 (0.015)	0.000 (0.016)
Stock Return	-0.004 (0.004)	-0.000 (0.004)	0.002 (0.005)	0.004 (0.005)	0.006 (0.006)	0.010 (0.006)
CAPEX	0.038 (0.062)	0.065 (0.065)	-0.024 (0.084)	0.027 (0.088)	-0.003 (0.125)	0.147 (0.122)
MTB	0.000 (0.000)	0.001* (0.000)	0.001** (0.001)	0.001* (0.001)	0.000 (0.001)	0.000 (0.001)
Sales Growth	0.019*** (0.006)	0.012** (0.006)	0.016** (0.007)	0.008 (0.008)	0.000 (0.010)	-0.003 (0.010)
Firm Size	-0.015*** (0.006)	-0.005 (0.006)	-0.005 (0.007)	0.010 (0.007)	0.009 (0.008)	0.019** (0.009)
Cash	0.032 (0.020)	0.019 (0.020)	0.005 (0.026)	-0.000 (0.027)	0.033 (0.035)	0.040 (0.035)
Asset Tangibility	0.044 (0.038)	0.001 (0.040)	0.071 (0.050)	0.019 (0.054)	0.181*** (0.068)	0.102 (0.071)
Stock Volatility	0.036 (0.032)	0.033 (0.032)	-0.043 (0.044)	-0.045 (0.043)	-0.048 (0.060)	0.010 (0.060)
R&D	0.065 (0.044)	0.030 (0.046)	0.139** (0.057)	0.073 (0.059)	0.114** (0.056)	0.051 (0.059)
Employees/AT	-5.235*** (1.323)	-4.941*** (1.424)	-7.637*** (1.364)	-6.249*** (1.446)	-7.781*** (1.970)	-5.058** (2.052)
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	No	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes	No	Yes
Obs.	15,410	15,319	15,410	15,319	15,410	15,319
Adj. R2	0.676	0.689	0.644	0.658	0.703	0.730

**Table 11. Corporate Policy Responses to Labor-shortage Exposure and Future Stock Returns**

This table reports the regression results that investigate whether corporate policy responses to labor-shortage exposure help improve future stock performance. The dependent variable *Stock Return* is a firm's one-year-ahead buy-and-hold stock return. The independent variable *LS Exposure* is a firm's labor-shortage exposure in a year;  $\Delta CAPEX$  is measured as the change in a firm's capital expenditure from year  $t-1$  to year  $t$ , divided by the firm's capital expenditure in year  $t-1$ ;  $\Delta R\&D$  is measured as the change in a firm's R&D expenses from year  $t-2$  to year  $t-1$ , divided by the firm's R&D expenses in year  $t-2$ ;  $\Delta CW$  Process Patent is measured as the change in a firm's number of citation-weighted process patents from year  $t-2$  to year  $t-1$ , divided by the firm's number of citation-weighted process patents in year  $t-2$ . All specifications include firm characteristics controls and industry-by-year fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	(3)
		Stock Return <sub>t+1</sub>	
LS Exposure	-0.066*** (0.016)	-0.064*** (0.016)	-0.064*** (0.016)
$\Delta CAPEX$	-0.001*** (0.000)		
$\Delta R\&D_{t-1}$		-0.002 (0.004)	
$\Delta CW$ Process Patent <sub>t-1</sub>			-0.005 (0.009)
<b>LS Exposure × <math>\Delta CAPEX</math></b>	<b>0.012** (0.005)</b>		
<b>LS Exposure × <math>\Delta R\&amp;D_{t-1}</math></b>		<b>0.021 (0.045)</b>	
<b>LS Exposure × <math>\Delta CW</math> Process Patent<sub>t-1</sub></b>			<b>0.128* (0.072)</b>
Firm Controls	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes
Obs.	25,291	25,448	25,551
Adj. R2	0.327	0.327	0.326

**Table 12. Heterogeneous Effect of COVID-19 on Ex-ante Labor-Shortage-Exposed Firms versus Non-Exposed Firms**

This table examines the Heterogeneous effects of the COVID-19 shock on ex-ante labor-shortage-exposed firms versus non-exposed firms. Panel A reports the results of the difference-in-differences (DiD) regressions of the COVID-19 shock on firm performance between the ex-ante labor-shortage-exposed versus non-exposed firms. The dependent variable *ROA* is measured as a firm's earnings before extraordinary items divided by its total value of assets; *Operating Cash Flow* is measured as a firm's net operating cash flow divided by its total value of assets. The independent variable  $LS^{ex-ante}$  is an indicator variable that equals one if the firm mentioned about labor-shortage issues in its conference earnings call transcripts in the two years immediately before the COVID-19 crisis (i.e., 2018 and 2019), and equals zero if the firm did not mention about labor shortages during the entire 2005-2021 sample period. *Post COVID* is an indicator variable that equals one if the year is 2020 or after and equals zero otherwise. Panel B reports the results of dynamic DiD regressions of the COVID-19 shock on firm performance, investigating whether there is any pretrend in firm performance for the labor-shortage-exposed firms relative to the non-exposed firms.  $Year_j$  is an indicator variable that equals one if the year is the  $j$ th year relative to the event year (i.e., 2020) and equals zero otherwise. Table A1 in the Appendix provides detailed variable definitions. All specifications include firm fixed effects and year (industry-year) fixed effects. We also include lag firm characteristics controls in all specifications. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

*Panel A. Heterogeneous Effects of COVID-19 on Labor-shortage-exposed and Non-exposed Firms*

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)
	Stock Return		ROA		Operating Cash Flow	
<b>LS<sup>ex-ante</sup> Post COVID</b>	<b>-0.055**</b> (0.027)	<b>-0.066**</b> (0.027)	<b>-0.024***</b> (0.008)	<b>-0.020***</b> (0.007)	<b>-0.015***</b> (0.006)	<b>-0.009*</b> (0.005)
ROA <sub>t-1</sub>	0.130 (0.114)	0.182 (0.112)			0.072* (0.040)	0.067 (0.042)
Book Leverage <sub>t-1</sub>	0.171*** (0.062)	0.183*** (0.064)	0.093*** (0.024)	0.095*** (0.025)	0.033 (0.020)	0.033 (0.021)
Stock Return <sub>t-1</sub>	-0.092*** (0.034)	-0.075** (0.033)	0.019*** (0.007)	0.020** (0.008)	0.000 (0.007)	0.003 (0.007)
CAPEX <sub>t-1</sub>	-3.079*** (0.437)	-2.660*** (0.439)	0.094 (0.133)	0.142 (0.144)	-0.006 (0.083)	-0.039 (0.083)
MTB <sub>t-1</sub>	0.004*** (0.002)	0.004** (0.002)	0.000 (0.001)	0.000 (0.001)	-0.000 (0.000)	-0.000 (0.001)
Sales Growth <sub>t-1</sub>	0.104** (0.042)	0.076* (0.042)	0.013 (0.015)	0.007 (0.016)	-0.012 (0.014)	-0.010 (0.015)
Firm Size <sub>t-1</sub>	-0.210*** (0.039)	-0.175*** (0.039)	0.025* (0.015)	0.031* (0.016)	0.020* (0.011)	0.019 (0.012)
Cash <sub>t-1</sub>	0.251** (0.119)	0.239** (0.118)	0.026 (0.048)	0.036 (0.048)	-0.057 (0.040)	-0.051 (0.042)
Asset Tangibility <sub>t-1</sub>	0.334 (0.238)	0.218 (0.258)	0.040 (0.056)	0.064 (0.061)	0.063 (0.045)	0.100** (0.049)
Stock Volatility <sub>t-1</sub>	3.139***	2.851***	0.252***	0.217***	0.084*	0.071



	(0.279)	(0.286)	(0.056)	(0.060)	(0.044)	(0.049)
R&D $t-1$	-0.005	-0.004	0.061	0.056	-0.034	-0.031
	(0.260)	(0.256)	(0.105)	(0.106)	(0.079)	(0.081)
Employees/AT $t-1$	15.844**	9.743	4.172**	3.087	3.683**	1.797
	(6.661)	(8.060)	(1.926)	(2.620)	(1.809)	(2.596)
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	No	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes	No	Yes
Obs.	6,724	6,724	6,816	6,816	6,816	6,816
Adj. R2	0.341	0.383	0.697	0.703	0.739	0.738

*Panel B. Dynamic Difference-in-Differences Tests*

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)
	Stock Return		ROA		Operating Cashflow	
$LS^{ex-ante} \times Year_{-1}$	0.014	0.012	-0.009	-0.010	0.001	-0.003
	(0.022)	(0.022)	(0.008)	(0.007)	(0.007)	(0.006)
$LS^{ex-ante} \times Year_0$	<b>-0.038</b>	<b>-0.016</b>	<b>-0.040***</b>	<b>-0.032***</b>	<b>-0.015**</b>	<b>-0.012*</b>
	<b>(0.029)</b>	<b>(0.029)</b>	<b>(0.010)</b>	<b>(0.009)</b>	<b>(0.007)</b>	<b>(0.006)</b>
$LS^{ex-ante} \times Year_{+1}$	<b>-0.060</b>	<b>-0.113**</b>	<b>-0.016</b>	<b>-0.016*</b>	<b>-0.013</b>	<b>-0.010</b>
	<b>(0.045)</b>	<b>(0.047)</b>	<b>(0.010)</b>	<b>(0.010)</b>	<b>(0.008)</b>	<b>(0.007)</b>
Lagged Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	No	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes	No	Yes
Obs.	6,724	6,724	6,816	6,816	6,816	6,816
Adj. R2	0.341	0.384	0.698	0.703	0.739	0.738

**Table A1. Variable Definition**

<b>Variables</b>	<b>Definition</b>
<i>Dependent Variables</i>	
Log(Total Unemployed)	Natural logarithm of a state’s total number of people unemployed in a year. <b>Source:</b> U.S. Bureau of Labor Statistics (BLS).
Unemployment Rate	A state’s total number of people unemployed divided by the state’s total labor force in a year. <b>Source:</b> U.S. Bureau of Labor Statistics (BLS).
Log(Total Wages)	Natural logarithm of a state’s total wages in a year. <b>Source:</b> U.S. Bureau of Labor Statistics (BLS).
Wage Growth	A state’s total wage in year t minus the state’s total wage in year t-1, further divided by the state’s total wage in year t-1. <b>Source:</b> U.S. Bureau of Labor Statistics (BLS).
Log(Staff Expenses)	Natural logarithm of a firm’s staff expenses in a year. <b>Source:</b> Compustat.
LS Exposure	The average number of labor shortage related sentences divided by the average number of total sentences of earnings call transcripts of a firm in a year. <b>Source:</b> S&P Capital IQ and our fine-tuned machine learning model.
CAR(0, 2)	Cumulative abnormal stock returns within a three-day event window of (0, 2) following the earnings conference calls. <b>Source:</b> CRSP
Stock Return	Buy-and-hold stock return of a firm. <b>Source:</b> CRSP
ROA	A firm’s earnings before extraordinary items divided by the book value of assets. <b>Source:</b> Compustat.
ROS	A firm’s earnings before extraordinary items divided by sales. <b>Source:</b> Compustat.
Operating Cash Flow	A firm’s operating cash flow divided by the book value of assets. <b>Source:</b> Compustat.
CAPEX	A firm’s capital expenditures divided by the book value of assets. <b>Source:</b> Compustat.
R&D	A firm’s research and development expenses divided by the book value of total assets. <b>Source:</b> Compustat.
Employees/AT	A firm’s number of employees (in thousand) divided by the book value of assets. <b>Source:</b> Compustat.
Process Claims Share	The number of process claims divided by the number of total claims for all patents a firm has applied for (and later granted) in year t. <b>Source:</b> Bena et al. (2021) process patent classification dataset.
Log(1+CW Process Patents)	Natural logarithm of one plus the citation weighted number of process patents a firm has applied for (and later granted) in year t. <b>Source:</b> Bena et al. (2021) process patent classification dataset.
Log(1+CW Non-Process Patents)	Natural logarithm of one plus the citation weighted number of non-process patents a firm has applied for (and later granted) in year t. <b>Source:</b> Bena et al. (2021) process patent classification dataset.
<i>Independent Variables</i>	

Log(GDP)	Natural logarithm of annual GDP of a state in a year. <b>Source:</b> Bureau of Economic Analysis (BEA)
Log(Population)	Natural logarithm of total population of a state in a year. <b>Source:</b> Bureau of Economic Analysis (BEA)
Log(Per Cap Income)	Natural logarithm of per capital income of a state in a year. <b>Source:</b> Bureau of Economic Analysis (BEA)
COVID Stringencystate	A state-level index that records the strictness of “lockdown style” policies that primarily restrict people’s behaviour. <b>Source:</b> COVID-19 Government Response Tracker.
Book Leverage	The sum of a firm’s current liabilities and long-term debt divided by the sum of the firm’s current liabilities, long-term debt, and book value of equity. <b>Source:</b> Compustat.
MTB	A firm’s market value of assets divided by quarterly book value of total assets. <b>Source:</b> Compustat.
Sales Growth	A firm’s value of sales in year t minus the firm’s value of sales in year t-1, further divided by the value of sales in year t-1. <b>Source:</b> Compustat.
Firm Size	Natural logarithm of the sales of a firm in a year. <b>Source:</b> Compustat.
Cash	A firm’s cash holdings divided by the book value of assets. <b>Source:</b> Compustat.
Asset Tangibility	A firm’s property, plants, and equipment (PPE) divided by the book value of assets. <b>Source:</b> Compustat.
Stock Volatility	Square root of the sum of squared monthly returns of a year. <b>Source:</b> CRSP.
Earnings Surprise	Actual quarterly earnings per share (EPS) announced in a quarter minus median analyst forecasted EPS made before the EPS announcement quarter, scaled by absolute stock price at the end of the quarter before the EPS announcement quarter. <b>Source:</b> I/B/E/S and CRSP

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**Table A2. Keyword List from *Word2Vec***

*Panel A. Labor-related keyword list*

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<b>Seed words</b>	labor, manpower, staff, personnel, people, worker, human, employee, workforce
<b>Expanded words from Word2Vec</b>	wage, hourly, salary, overhead, overtime, nurse, nursing, technician, headcount, payroll, salaried, part-time, furlough, therapist, engineer, sick, crew, rehire, team, member, frontline, absenteeism, full-time, training, pay, layoff, hire, hiring, workmen, job, roster, driver, contractor, skilled, work, trainee, leave, talent, blue-collar, head count, recruit

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*Panel B. Labor-shortage-related keyword list*

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<b>Seed words</b>	labor shortage, manpower shortage, worker shortage, staff shortage, labor constraint, labor crisis, labor scarcity, labor market constraint, understaffing
<b>Expanded words from Word2Vec</b>	tight labor market, labor availability, shortage labor, labor challenge, driver shortage, absenteeism, labor market shortage, talent crunch, labor availability issue, tightening labor market, worker availability, labor market challenge, labor bottleneck, shortage skilled, labor shortage issue, nursing shortage, truck driver shortage, tightness labor market, staffing challenge, labor availability challenge, staff burnout, shortage skilled labor, construction labor shortage, employee absenteeism, labor tightness, workforce availability, employee shortage, labor market pressure, workforce disruption, supply and labor constraint, workforce constraint, staffing shortage, driver challenge, skill shortage, aging workforce, talent shortage, salary inflation and labor shortage, labor capacity constraint, staffing issue, hiring challenge, immigration restriction, labor supply issue, staffing availability, recruiting labor, full-employment, contractor shortage, staffing inefficiency, driver staffing, labor market disruption, overtime issue, employment challenge, absentee rate, hiring driver, manpower availability, personnel challenge, labor slowdown, , labor market tighten, driver availability, crew shortage, nurse attrition, employee absence, staff availability, recruitment issue, hiring issue, labor shortfall, short-staffed, labor recruitment, tightening job market, manpower restriction

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**Table A3. Prediction Performance in Classifying Labor-Shortage-related Sentences**

This table presents the prediction performance in classifying labor-shortage-related sentences in the testing sample using the fine-tuned *FinBert*. The testing sample contains 500 sentences, of which 314 are non-labor-shortage-related (negative) and 186 are labor-shortage-related (positive). The 500 testing sentences are randomly selected from the full sample of 5,000 sentences and are manually labeled by the authors. For each sentence category, we compare three dimensions of prediction performance, which are precision, recall, and f1-score, respectively. For the total testing sentence sample, we also report the overall accuracy, macro average, and weighted average. The overall accuracy is measured as the number of correctly classified sentences divided by the total number of sentences in the testing sample. The macro average represents the unweighted mean value for each category and does not take label imbalance into account. The weighted average represents the weighted mean value for each category and take into account the label imbalance. The precision is calculated as  $true\ positives / (true\ positives + false\ positives)$ . The recall is calculated as  $true\ positives / (true\ positives + false\ negatives)$ . The f1-score represents a harmonic mean of the precision and recall, which is measured as  $2 \times (precision \times recall) / (precision + recall)$ .

	Precision	Recall	F1-score	# Sentence
<b>Negative</b>	0.97	0.95	0.96	314
<b>Positive</b>	0.91	0.95	0.93	186
<b>Overall Accuracy</b>			<b>0.95</b>	500
<b>Macro Average</b>	0.94	0.95	0.94	500
<b>Weighted Average</b>	0.95	0.95	0.95	500

**Table A4. Labor-Shortage-related Sample Sentences from Conference Call Transcripts**

This table reports 20 randomly selected labor-shortage-related sentences that are predicted by the fine-tuned *FinBert* model.

<b>Examples of Labor-shortage-related Sentence</b>	<b>Company</b>	<b>Year-Quarter</b>
1. We are experiencing some inflationary pressures that are more annualized but – in our cost of equipment and cost of parts, and we’re definitely going to see some cost pressure in compensation and labor as the market tightens, and the labor market especially is getting tightened at a few of the growth plays.	ARCHROCK INC	2017Q4
2. And the product – the lack of improved efficiency year-over-year in the factory, in large part, is driven by the labor scarcity.	LENNOX INTERNATIONAL INC	2019Q4
3. We’ve launched remediation plans to be back on track, but unfortunately, staffing issues limited some of the positive momentum of our results in this quarter.	SCHOOL SPECIALTY INC	2018Q3
4. Business leaders have also noted that one of their emerging concerns for the region is tightening labor supply company by upward pressure on wages.	COLUMBIA BANKING SYSTEM INC	2017Q2
5. The root cause is largely domestic, heavily tied to the labor availability staffing challenges that in all businesses are essentially facing today.	DEL TACO RESTAURANTS INC	2021Q3
6. Many of the productivity improvement initiatives and some of the near-term issues pass as a result of the productivity issues, like some of the labor constraint issues that we faced.	WABASH NATIONAL CORP	2017Q4
7. The Mayodan guys are running full out, a lot of overtime, and we’re working hard to increase production there.	STURM RUGER & CO INC	2015Q3
8. The difficulty recruiting and retaining qualified drivers continues to be a challenge, and we have not been paid commensurately for the services we provide.	COVENANT LOGISTICS GROUP INC	2012Q2
9. I would like to have gotten there sooner, but I think we’re finding the hiring environment is pretty intense out there.	ARIBA INC	2010Q3
10. And just last question on the labor piece, and I understand there’s pressures now and you’re anxious to get people hired.	DENNYS CORP	2021Q2
11. High U.S. employment levels created wage pressure and made it increasingly difficult to attract and retain employees.	BRINKS CO	2020Q1
12. The increase in compensation and benefits as a percentage of company-owned store sales reflected the increased shift of the portfolio to markets with lower sales volumes and continued labor inefficiencies associated with new store openings.	PAPA MURPHY’S HOLDINGS INC	2017Q3

13. And so we had a personnel issue where that was not getting done as timely as it was in the past and we made changes there, redirected resources and got that caught up.

AIR METHODS CORP 2012Q4

14. This catch up of new equipment, combined with the challenging driver recruiting market, were the key contributing factors to our unseated tractor percentage.

USA TRUCK INC 2019Q1

15. But as highlighted in last quarter's call, labor shortages are limiting growth.

BAKER HUGHES INC 2012Q1

16. As you navigate your way through that, we obviously will have a potential labor headwind.

JETBLUE AIRWAYS CORP 2017Q4

17. Well, I mean listen, labor was tight before we got into this pandemic.

OMEGA HEALTHCARE INVS INC 2020Q2

18. With the continued tightness in the labor markets, we are focused on investments in manufacturing automation, continuous improvement initiatives and Lean Six Sigma implementation throughout our organization.

CORNERSTONE BULDNG BRNDS INC 2019Q4

19. We currently expect year-over-year F&E revenue improvement versus this year's softness related to COVID absenteeism and inspection delays, which occurred primarily in the second and third fiscal quarters.

REV GROUP INC 2021Q1

20. The other issue that we definitely continue to face out on the job site – really plays into our strengths – is the labor shortage.

BUILDERS FIRSTSOURCE 2015Q3

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**Table A5. Correlation Matrix of Firm-level Labor-Shortage Exposure**

This table reports the correlation matrix of *LS Exposure* and its lags (panel A) and the correlation matrix of *I (LS)* and its lags (panel B). *LS Exposure* is a firm's labor-shortage exposure in year *t*. *I (LS)* is an indicator variable that equals one if the *LS Exposure* of a firm in that year is larger than zero, and equals zero otherwise.

*Panel A. LS Exposure*

VARIABLES	LS Exposure	LS Exposure <sub>t-1</sub>	LS Exposure <sub>t-2</sub>	LS Exposure <sub>t-3</sub>	LS Exposure <sub>t-4</sub>
LS Exposure	1.000				
LS Exposure <sub>t-1</sub>	0.566	1.000			
LS Exposure <sub>t-2</sub>	0.409	0.581	1.000		
LS Exposure <sub>t-3</sub>	0.361	0.408	0.548	1.000	
LS Exposure <sub>t-4</sub>	0.302	0.335	0.414	0.554	1.000

*Panel B. LS Indicator*

VARIABLES	I (LS)	I (LS) <sub>t-1</sub>	I (LS) <sub>t-2</sub>	I (LS) <sub>t-3</sub>	I (IS) <sub>t-4</sub>
I (LS)	1.000				
I (LS) <sub>t-1</sub>	0.336	1.000			
I (LS) <sub>t-2</sub>	0.277	0.326	1.000		
I (LS) <sub>t-3</sub>	0.240	0.261	0.310	1.000	
I (LS) <sub>t-4</sub>	0.222	0.237	0.240	0.297	1.000



**Table A6. Firm Characteristics and Labor-Shortage Exposure**

This table reports the regression results that investigate the relations between various firm characteristics and labor-shortage exposure. The dependent variable *LS Exposure* is a firm's labor-shortage exposure in year *t*. *I (LS)* is an indicator variable that equals one if the *LS Exposure* of a firm in that year is larger than zero, and equals zero otherwise. Columns 1-4 (5-8) investigate the relations between various firm characteristics and *LS Exposure (I (LS))* of a firm in the same year. Columns 1 and 4 do not include any fixed effects. Columns 2 and 5 include year fixed effects. Columns 3 and 6 include both year fixed effects and industry fixed effects. Columns 4 and 8 include industry-by-year fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	LS Exposure				I (LS)			
ROA	-0.019*** (0.007)	-0.014** (0.007)	-0.011 (0.007)	-0.020*** (0.008)	-0.068*** (0.021)	-0.076*** (0.021)	-0.079*** (0.020)	-0.099*** (0.020)
Book Leverage	-0.012** (0.005)	-0.021*** (0.005)	-0.017*** (0.005)	-0.020*** (0.005)	-0.037*** (0.013)	-0.053*** (0.013)	-0.033*** (0.011)	-0.038*** (0.011)
Stock Return	0.000 (0.002)	0.001 (0.003)	0.002 (0.003)	-0.000 (0.003)	0.007 (0.007)	0.004 (0.008)	0.006 (0.007)	0.005 (0.008)
CAPEX	-0.072** (0.034)	0.005 (0.035)	-0.016 (0.042)	-0.083* (0.046)	-0.076 (0.101)	0.177* (0.103)	0.142 (0.097)	-0.026 (0.101)
MTB	0.000 (0.000)	-0.000** (0.000)	-0.000 (0.000)	-0.000 (0.000)	0.003*** (0.001)	0.002*** (0.001)	0.002*** (0.001)	0.002*** (0.001)
Sales Growth	0.013*** (0.003)	0.011*** (0.003)	0.011*** (0.003)	0.007*** (0.003)	0.011 (0.010)	0.016 (0.010)	0.023** (0.009)	0.015 (0.010)
Firm Size	0.004*** (0.001)	0.005*** (0.001)	0.004*** (0.001)	0.004*** (0.001)	0.033*** (0.003)	0.031*** (0.003)	0.027*** (0.003)	0.028*** (0.003)
Cash	-0.022** (0.010)	-0.024** (0.010)	-0.021** (0.010)	-0.014 (0.010)	-0.015 (0.026)	-0.029 (0.026)	-0.025 (0.025)	-0.017 (0.025)
Asset Tangibility	0.034*** (0.011)	0.026** (0.012)	0.023* (0.013)	0.034** (0.013)	0.126*** (0.028)	0.093*** (0.028)	0.079*** (0.030)	0.107*** (0.031)
Stock Volatility	0.018*** (0.007)	0.014* (0.008)	0.001 (0.008)	0.007 (0.008)	0.052*** (0.014)	-0.012 (0.018)	-0.053*** (0.016)	-0.047*** (0.016)
R&D	-0.127*** (0.014)	-0.120*** (0.014)	-0.080*** (0.015)	-0.090*** (0.015)	-0.435*** (0.039)	-0.410*** (0.039)	-0.269*** (0.039)	-0.282*** (0.040)
Employees/AT	4.802*** (0.671)	5.130*** (0.676)	6.357*** (0.980)	6.982*** (1.019)	9.933*** (0.808)	10.883*** (0.796)	10.273*** (0.985)	10.993*** (0.991)
Year FE	No	Yes	Yes	No	No	Yes	Yes	No
Industry FE	No	No	Yes	No	No	No	Yes	No
Industry-Year FE	No	No	No	Yes	No	No	No	Yes
Obs.	25,551	25,551	25,551	25,551	25,551	25,551	25,551	25,551
Adj. R2	0.051	0.070	0.138	0.183	0.069	0.090	0.147	0.162

**Table A7. Bottom-10 Industries by Average Labor-Shortage Exposure**

This table reports the bottom-10 industries by average labor-shortage exposure.

<b>2-Digit SIC</b>	<b>Industry</b>	<b>LS Exposure</b>
02	Agricultural Production - Livestock	0.000
08	Forestry	0.000
09	Fishing, Hunting and Trapping	0.000
76	Miscellaneous Repair Services	0.000
86	Membership Organizations	0.000
89	Miscellaneous Services	0.000
21	Tobacco Products	0.009
28	Chemicals and Allied Products	0.017
48	Communications	0.017
99	Non-classifiable Establishments	0.023

**Table A8. Excluding the COVID-19 Period**

This table examines the robustness of the results by excluding the COVID-19 period (2020 and 2021) from the empirical analyses. Panel A investigates a state’s labor-shortage exposure on the state’s one-year-ahead total number of people unemployed, one-year-ahead unemployment rate, one-year-ahead total wages, and one-year-ahead wage growth. Panel B examines firm-level labor-shortage exposure on one-year-ahead staff expenses. Panel C examines the stock price reactions to firm-level labor-shortage exposure and the implications of firm-level labor-shortage exposure on future stock and operating performance. Panel D (E) examines the corporate policy responses to firm-level labor-shortage exposures, with control for firm and year (firm and industry-year) fixed effects. The state/firm controls are included in each panel (consistent with the main results) but are omitted from reporting for brevity. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the state/firm level (consistent with the main results) are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

<i>Panel A. Validation: State-level Labor-Shortage Exposure, Unemployment Rate, and Wages</i>				
VARIABLES	(1) Log(Total Unemployed) <sub>t+1</sub>	(2) Unemployment Rate <sub>t+1</sub>	(3) Log(Total Wages) <sub>t+1</sub>	(4) Wage Growth <sub>t+1</sub>
<b>LS Exposure<sup>state</sup></b>	<b>-0.258**</b> <b>(0.121)</b>	<b>-0.016**</b> <b>(0.008)</b>	<b>0.034*</b> <b>(0.017)</b>	<b>0.027*</b> <b>(0.016)</b>
State Controls	Yes	Yes	Yes	Yes
State FE	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes
Obs.	676	676	676	676
Adj. R2	0.988	0.856	1.000	0.642
<i>Panel B. Validation: Firm-level Labor-Shortage Exposure and Staff Expenses</i>				
VARIABLES	(1)	(2)	(3)	(4)
	Log(Staff Expenses) <sub>t+1</sub>			
<b>LS Exposure</b>	<b>0.135*</b> <b>(0.071)</b>	<b>0.167**</b> <b>(0.068)</b>	<b>0.044</b> <b>(0.029)</b>	<b>0.069**</b> <b>(0.032)</b>
Firm Controls	Yes	No	No	No
Industry FE	Yes	No	No	No
Year FE	Yes	No	Yes	No
Industry-Year FE	No	Yes	No	Yes
Firm FE	No	No	Yes	Yes
Obs.	1,651	1,467	1,640	1,452
Adj. R2	0.895	0.882	0.985	0.987

Panel C. Stock Price Reactions to Labor-Shortage Exposure and Implications on Stock and Operating Performance

VARIABLES	(1) CAR (0, 2)	(2) Stock Return <sub>t+1</sub>	(3) ROA <sub>t+1</sub>	(4) Operating Cash Flow <sub>t+1</sub>
<b>LS Exposure</b>	<b>-0.007***</b> <b>(0.001)</b>	<b>-0.053***</b> <b>(0.014)</b>	<b>-0.012**</b> <b>(0.006)</b>	<b>-0.007*</b> <b>(0.004)</b>
Firm Controls	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes
Obs.	86,218	23,851	23,851	23,851
Adj. R2	0.210	0.280	0.440	0.576

Panel D. Corporate Policy Responses to Labor-Shortage with Firm and Year FE

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT <sub>t+1</sub>	(4) Process Claims Share <sub>t+1, t+3</sub>	(5) Log(1+CW Process Patents) <sub>t+1, t+3</sub>
<b>LS Exposure</b>	<b>0.005***</b> <b>(0.001)</b>	<b>0.002*</b> <b>(0.001)</b>	<b>-0.001***</b> <b>(0.000)</b>	<b>0.039***</b> <b>(0.010)</b>	<b>0.029***</b> <b>(0.010)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	23,729	23,729	23,686	14,516	14,516
Adj. R2	0.725	0.840	0.928	0.696	0.680

Panel E. Corporate Policy Responses to Labor-Shortage with Firm and Industry-Year FE

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT <sub>t+1</sub>	(4) Process Claims Share <sub>t+1, t+3</sub>	(5) Log(1+CW Process Patents) <sub>t+1, t+3</sub>
<b>LS Exposure</b>	<b>0.003**</b> <b>(0.001)</b>	<b>0.001</b> <b>(0.001)</b>	<b>-0.001**</b> <b>(0.000)</b>	<b>0.029***</b> <b>(0.010)</b>	<b>0.020*</b> <b>(0.010)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	23,729	23,729	23,686	14,435	14,435
Adj. R2	0.754	0.840	0.941	0.703	0.687

**Table A9. Extensive Margin vs. Intensive Margin**

The table compares the extensive margin and intensive margin of the effects of firm-level labor-shortage exposure on stock price reactions, future stock returns and operating performance, and corporate policy responses. We conduct the extensive margin analyses by replacing the continuous labor-shortage exposure measure with an indicator  $I( LS )$  that equals one if  $LS Exposure$  is larger than zero, and equals zero otherwise. We conduct the intensive margin analyses by restricting to the sample of firms that are exposed to labor shortages (i.e.,  $LS Exposure$  is larger than zero in a firm-year). Panel A (B) examines the extensive (intensive) margin of the effects of firm-level labor-shortage exposure on stock price reactions and future stock returns and operating performance. Panel C (D) examines the extensive (intensive) margin of the effects of firm-level labor-shortage exposure on corporate policy responses, with control for firm and year fixed effects. Panel E (F) examines the extensive (intensive) margin of the effects of firm-level labor-shortage exposure on corporate policy responses, with control for firm and industry-year fixed effects. Firm controls are included in each panel (consistent with the main results) but are omitted for brevity. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are win-sorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

*Panel A. Extensive Margin Analysis: Stock Price Reactions to Labor-Shortage Exposure and Implications on Future Stock Returns and Operating Performance*

VARIABLES	(1) CAR (0, 2)	(2) Stock Return <sub>t+1</sub>	(3) ROA <sub>t+1</sub>	(4) Operating Cash Flow <sub>t+1</sub>
<b>I (LS)</b>	<b>-0.004***</b> (0.001)	<b>-0.023***</b> (0.006)	<b>-0.008***</b> (0.002)	<b>-0.004***</b> (0.002)
Firm Controls	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes
Obs.	100,588	25,551	25,551	25,551
Adj. R2	0.189	0.326	0.442	0.579

*Panel B. Intensive Margin Analysis: Stock Price Reactions to Labor-Shortage Exposure and Implications on Future Stock Returns and Operating Performance*

VARIABLES	(1) CAR (0, 2)	(2) Stock Return <sub>t+1</sub>	(3) ROA <sub>t+1</sub>	(4) Operating Cash Flow <sub>t+1</sub>
<b>LS Exposure</b>	<b>-0.006***</b> (0.002)	<b>-0.044**</b> (0.018)	<b>-0.000</b> (0.005)	<b>-0.004</b> (0.004)
Firm Controls	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes
Obs.	13,519	7,832	7,832	7,832
Adj. R2	0.200	0.365	0.332	0.526

*Panel C. Extensive Margin Analysis: Corporate Policy Responses to Labor-Shortage Exposure with Firm and Year Fixed Effects*

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT <sub>t+1</sub>	(4) Process Claims Share t+1, t+3	(5) Log(1+CW Process Patents) <sub>t+1, t+3</sub>
<b>I (LS)</b>	<b>0.002***</b> (0.000)	<b>-0.000</b> (0.001)	<b>-0.000</b> (0.000)	<b>0.006**</b> (0.003)	<b>0.000</b> (0.004)
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	25,541	25,541	25,497	15,410	15,410
Adj. R2	0.719	0.836	0.919	0.676	0.644

*Panel D. Intensive Margin Analysis: Corporate Policy Responses to Labor-Shortage Exposure with Firm and Year Fixed Effects*

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT <sub>t+1</sub>	(4) Process Claims Share t+1, t+3	(5) Log(1+CW Process Patents) <sub>t+1, t+3</sub>
<b>LS Exposure</b>	<b>0.002</b> (0.001)	<b>0.001</b> (0.001)	<b>-0.001***</b> (0.000)	<b>0.018**</b> (0.009)	<b>0.021*</b> (0.012)
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	7,266	7,266	7,256	3,932	3,932
Adj. R2	0.725	0.878	0.916	0.696	0.624

*Panel E. Extensive Margin Analysis: Corporate Policy Responses to Labor-Shortage Exposure with Firm and Industry-Year Fixed Effects*

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT <sub>t+1</sub>	(4) Process Claims Share t+1, t+3	(5) Log(1+CW Process Patents) <sub>t+1, t+3</sub>
<b>I (LS)</b>	<b>0.001***</b> (0.000)	<b>-0.000</b> (0.001)	<b>0.000</b> (0.000)	<b>0.005*</b> (0.003)	<b>0.002</b> (0.004)
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	25,541	25,541	25,497	15,410	15,410
Adj. R2	0.748	0.836	0.936	0.689	0.658

*Panel F. Intensive Margin Analysis: Corporate Policy Responses to Labor-Shortage Exposure with Firm and Industry-Year Fixed Effects*

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT <sub>t+1</sub>	(4) Process Claims Share <sub>t+1, t+3</sub>	(5) Log(1+CW Process Patents) <sub>t+1, t+3</sub>
<b>LS Exposure</b>	<b>0.001</b> <b>(0.001)</b>	<b>0.001</b> <b>(0.001)</b>	<b>-0.001***</b> <b>(0.000)</b>	<b>0.015</b> <b>(0.010)</b>	<b>0.015</b> <b>(0.013)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	7,148	7,148	7,138	3,760	3,760
Adj. R2	0.753	0.878	0.938	0.703	0.658

**Table A10. Management Presentation Section vs. Q&A Section**

The tables examines the robustness of the results using firm-level labor-shortage exposure constructed from the management presentation section or the Q&A section of the earnings conference call transcripts. Panel A investigates the stock price reactions to firm-level labor-shortage exposure and the implications of firm-level labor-shortage exposure on future stock returns and operating performance. Panel B (C) examines the corporate policy responses to firm-level labor-shortage exposure, with control for firm and year (firm and industry-year) fixed effects.  $LS\ Exposure^{Mgmt}$  is a firm's labor-shortage exposure measured using the management presentation section of the earnings conference call transcripts in a year (except the results on  $CAR(0,2)$ , where we measure a firm's labor-shortage exposure in the management presentation section of the earnings conference call transcript in a year-quarter).  $LS\ Exposure^{Q\&A}$  is a firm's labor-shortage exposure measured using the Q&A section of the earnings conference call transcripts in a year (except the results on  $CAR(0,2)$ , where we measure a firm's labor-shortage exposure using the Q&A section of the transcript in a year-quarter). Firm controls are included in each panel (consistent with the main results) but are omitted from reporting for brevity. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

*Panel A. Stock Price Reactions to Labor-Shortage Exposure and Implications on Future Stock Returns and Operating Performance*

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
		CAR (0, 2)			Stock Return $t_{+1}$			ROA $t_{+1}$			Operating Cash Flow $t_{+1}$	
LS Exposure <sup>Mgmt</sup>	-0.002*** (0.000)		-0.002*** (0.000)	-0.015** (0.007)		-0.002 (0.006)	-0.005** (0.002)		-0.004** (0.002)	-0.003* (0.001)		-0.001 (0.001)
LS Exposure <sup>Q&amp;A</sup>		-0.003*** (0.001)	-0.002* (0.001)		-0.075*** (0.015)	-0.073*** (0.016)		-0.007* (0.005)	-0.003 (0.005)		-0.009** (0.004)	-0.007** (0.004)
Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Obs.	100,588	100,588	100,588	25,551	25,551	25,551	25,551	25,551	25,551	25,551	25,551	25,551
Adj. R2	0.189	0.189	0.189	0.326	0.327	0.327	0.442	0.441	0.442	0.578	0.578	0.578



Panel B. Corporate Policy Responses to Labor-Shortage Exposure with Firm and Year Fixed Effects

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)
	CAPEX <sub>t+1</sub>			R&D <sub>t+1</sub>			Employees/AT <sub>t+1</sub>			Process Claims Share <sub>t+1,t+3</sub>			Log(1+CW Process Patents) <sub>t+1,t+3</sub>		
LS Exposure <sup>Mgmt</sup>	0.002*** (0.001)		0.002** (0.001)	0.001** (0.000)		0.000 (0.000)	-0.000*** (0.000)		-0.000*** (0.000)	0.021*** (0.005)		0.019*** (0.005)	0.014*** (0.005)		0.010* (0.005)
LS Exposure <sup>Q&amp;A</sup>		0.005*** (0.001)	0.004*** (0.001)		0.002*** (0.001)	0.002** (0.001)		-0.001*** (0.000)	-0.000*** (0.000)		0.026*** (0.010)	0.012 (0.009)		0.023** (0.011)	0.015 (0.012)
Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Obs.	25,541	25,541	25,541	25,541	25,541	25,541	25,497	25,497	25,497	15,410	15,410	15,410	15,410	15,410	15,410
Adj. R2	0.718	0.718	0.718	0.836	0.836	0.836	0.920	0.919	0.920	0.677	0.676	0.677	0.644	0.644	0.644

Panel C. Corporate Policy Responses to Labor-Shortage Exposure with Firm and Industry-Year Fixed Effects

VARIABLES	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)
	CAPEX <sub>t+1</sub>			R&D <sub>t+1</sub>			Employees/AT <sub>t+1</sub>			Process Claims Share <sub>t+1,t+3</sub>			Log(1+CW Process Patents) <sub>t+1,t+3</sub>		
LS Exposure <sup>Mgmt</sup>	0.001*** (0.001)		0.001* (0.001)	0.000 (0.000)		0.000 (0.000)	-0.000 (0.000)		-0.000 (0.000)	0.014*** (0.005)		0.014*** (0.005)	0.009* (0.005)		0.007 (0.005)
LS Exposure <sup>Q&amp;A</sup>		0.003*** (0.001)	0.002** (0.001)		0.001 (0.001)	0.001 (0.001)		-0.001** (0.000)	-0.001*** (0.000)		0.010 (0.010)	0.000 (0.009)		0.011 (0.011)	0.006 (0.011)
Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Obs.	25,541	25,541	25,541	25,541	25,541	25,541	25,497	25,497	25,497	15,319	15,319	15,319	15,319	15,319	15,319
Adj. R2	0.748	0.748	0.749	0.836	0.836	0.836	0.936	0.936	0.936	0.689	0.689	0.658	0.658	0.658	0.658

**Table A11. Implications of Firm-level Labor-shortage Exposure: Fama-French Three (Five)-Factor-adjusted Stock Returns**

This table reports the regression results that investigate the implications of firm-level labor-shortage exposure on one-year-ahead cross-sectional stock returns. In Panel A, the dependent variable *FF3F-adjusted Stock Return* is the Fama-French three-factor-adjusted stock returns. In Panel B, the dependent variable *FF5F-adjusted Stock Return* is the Fama-French five-factor-adjusted stock returns. The independent variable *LS Exposure* is a firm's labor-shortage exposure in a year. For each stock, we use the past year's daily returns to estimate the stock's three-factor (five-factor) exposures by running time-series regressions. We next calculate the factor-adjusted daily returns over the next year using the estimated factor loadings and the realized factor returns (factor-adjusted daily returns are calculated as the difference between the realized excess returns of the stock and the expected excess returns from the Fama-French three-factor or five-factor model). We then compound the daily adjusted returns into annual adjusted returns. In both panels, all specifications except column 1 include firm characteristics controls and consistent with the main texts but omitted for brevity. Columns 1-2 do not include any fixed effect. Column 3 includes year fixed effects. Column 4 includes both year fixed effects and industry fixed effects. Column 5 includes industry-by-year fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

*Panel A. Fama-French Three-Factor-adjusted Stock Returns*

	(1)	(2)	(3)	(4)	(5)
VARIABLES	FF3F-adjusted Stock Return <sub>t+1</sub>				
<b>LS Exposure</b>	<b>-0.037**</b> (0.017)	<b>-0.064***</b> (0.018)	<b>-0.050***</b> (0.018)	<b>-0.046***</b> (0.018)	<b>-0.050***</b> (0.018)
Firm Controls	No	Yes	Yes	Yes	Yes
Industry FE	No	No	No	Yes	No
Year FE	No	No	Yes	Yes	No
Industry-Year FE	No	No	No	No	Yes
Obs.	25,461	25,461	25,461	25,461	25,461
Adj. R2	0.000	0.013	0.038	0.044	0.080

*Panel B. Fama-French Five-Factor-adjusted Stock Returns*

	(1)	(2)	(3)	(4)	(5)
VARIABLES	FF5F-adjusted Stock Return <sub>t+1</sub>				
<b>LS Exposure</b>	<b>-0.057***</b> (0.017)	<b>-0.071***</b> (0.018)	<b>-0.061***</b> (0.018)	<b>-0.058***</b> (0.018)	<b>-0.057***</b> (0.018)
Firm Controls	No	Yes	Yes	Yes	Yes
Industry FE	No	No	No	Yes	No
Year FE	No	No	Yes	Yes	No
Industry-Year FE	No	No	No	No	Yes
Obs.	25,461	25,461	25,461	25,461	25,461
Adj. R2	0.000	0.016	0.037	0.041	0.077

**Table A12. Firm-level Labor-shortage Exposure, Geographic Dispersion, and Future Stock Returns and Operating Performance**

This table reports the regression results that investigate whether geographic dispersion can help mitigate the negative effects of firm-level labor-shortage exposure on future stock returns and operating performance. We measure a firm's one-year-ahead stock returns using raw stock returns (*Stock Return*), Fama-French three-factor-adjusted stock returns (*FF3F-adjusted Stock Return*), or Fama-French five-factor-adjusted stock returns (*FF5F-adjusted Stock Return*). We measure a firm's one-year-ahead operating performance using *ROA* or *Operating Cash Flow*. *LS Exposure* is a firm's labor-shortage exposure in a year. In Panel A, *GeoDis* is measured as the natural logarithm of the number of unique states mentioned in a firm's 10-K filing in a year. In Panel B, *GeoDis<sup>decile rank</sup>* is measured as the decile rank of the number of unique states mentioned in a firm's 10-K filing in a year. Firm controls are included in each panel (consistent with the main results) but are omitted from reporting for brevity. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

*Panel A. The Role of Geographic Dispersion (Raw Value)*

VARIABLES	(1) Stock Return <sub>t+1</sub>	(2) FF3F- adjusted Stock Return <sub>t+1</sub>	(3) FF5F- adjusted Stock Return <sub>t+1</sub>	(4) ROA <sub>t+1</sub>	(5) Operating Cash Flow t+1
LS Exposure	-0.087* (0.052)	-0.137** (0.054)	-0.146*** (0.053)	-0.050** (0.022)	-0.035** (0.016)
GeoDis	-0.003 (0.005)	-0.015*** (0.006)	-0.016*** (0.006)	-0.026*** (0.003)	-0.012*** (0.002)
<b>LS Exposure GeoDis</b>	<b>0.011</b> <b>(0.022)</b>	<b>0.042*</b> <b>(0.024)</b>	<b>0.043*</b> <b>(0.024)</b>	<b>0.019**</b> <b>(0.009)</b>	<b>0.012*</b> <b>(0.007)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	25,120	25,120	25,120	25,120	25,120
Adj. R2	0.327	0.079	0.076	0.443	0.577

Panel B. The Role of Geographic Dispersion (Decile Rank)

VARIABLES	(1) Stock Return <sub>t+1</sub>	(2) FF3F- adjusted Stock Return <sub>t+1</sub>	(3) FF5F- adjusted Stock Return <sub>t+1</sub>	(4) ROA <sub>t+1</sub>	(5) Operating Cash Flow t+1
LS Exposure	-0.095*** (0.034)	-0.110*** (0.035)	-0.121*** (0.034)	-0.033** (0.014)	-0.025** (0.010)
GeoDis <sup>decile rank</sup>	-0.001 (0.001)	-0.003*** (0.001)	-0.003*** (0.001)	-0.005*** (0.001)	-0.003*** (0.000)
<b>LS Exposure GeoDis<sup>decile rank</sup></b>	<b>0.005 (0.005)</b>	<b>0.011** (0.005)</b>	<b>0.012** (0.005)</b>	<b>0.004** (0.002)</b>	<b>0.003* (0.001)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	25,120	25,120	25,120	25,120	25,120
Adj. R2	0.327	0.079	0.076	0.444	0.577

**Table A13. First-time Labor-shortage Exposure versus Repeated Labor-shortage Exposure**

This table reports the regression results that investigate the implications of first-time versus repeated labor-shortage exposure on one-year-ahead cross-sectional stock returns and operating performance (panel A), and future firm policy responses (Panels B and C). The dependent variable *Stock Return* is measured as a firm’s buy-and-hold stock return; *ROA* is measured as a firm’s income before extraordinary items divided by its total value of assets; *Operating Cash Flow* is measured as a firm’s operating cash flow divided by its total value of assets; *CAPEX* is measured as a firm’s capital expenditures divided by its total value of assets; *R&D* is measured as a firm’s research and development expenses divided by its total value of assets; *Employee/AT* is measured as a firm’s number of employees divided by its total value of assets; *Process Claims Share* is measured as the number of process claims divided by the number of total claims for all patents a firm has applied in a year; *Log(1+CW Process Patents)* is measured as the natural logarithm of one plus the citation weighted number of process patents a firm has applied (and later granted) in a year. The independent variable *LS Exposure* is a firm’s labor-shortage exposure in a year; *First-time LS* is an indicator variable that equals one if the firm discussed labor-shortage-related issues for the first time in the earnings conference calls of the year (and did not discuss labor-shortage-related issues in any of the years before the current year), and equals zero otherwise. Firm controls are included in each panel and consistent with the main results but omitted for brevity. In Panel A, we include industry-by-year fixed effects. In Panel B, we include firm and year fixed effects. In Panel C, we include firm and industry-year fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

<i>Panel A. Future Stock Return and Operating Performance</i>			
VARIABLES	(1) Stock Return <sub>t+1</sub>	(2) ROA <sub>t+1</sub>	(3) Operating Cash Flow <sub>t+1</sub>
LS Exposure	-0.070*** (0.017)	-0.014** (0.006)	-0.010** (0.004)
First-time LS	-0.002 (0.012)	-0.006 (0.004)	-0.001 (0.003)
<b>LS Exposure First-time LS</b>	<b>0.045</b> <b>(0.052)</b>	<b>0.028</b> <b>(0.017)</b>	<b>0.005</b> <b>(0.013)</b>
Firm Controls	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes
Obs.	25,551	25,551	25,551
Adj. R2	0.326	0.442	0.578

Panel B. Firm Policy Responses with Firm and Year FE

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT t+1	(4) Process Claims Share <sub>t+1,t+3</sub>	(5) Log(1+CW Process Patents) <sub>t+1,t+3</sub>
LS Exposure	0.005*** (0.001)	0.003*** (0.001)	-0.001*** (0.000)	0.053*** (0.011)	0.044*** (0.011)
First-time LS	0.002* (0.001)	-0.001 (0.001)	0.000 (0.000)	-0.004 (0.005)	-0.009 (0.007)
<b>LS Exposure First-time LS</b>	<b>-0.004 (0.004)</b>	<b>-0.007** (0.003)</b>	<b>0.001*** (0.000)</b>	<b>-0.072*** (0.020)</b>	<b>-0.055** (0.027)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	25,541	25,541	25,497	15,410	15,410
Adj. R2	0.718	0.836	0.920	0.677	0.645

Panel C. Firm Policy Responses with Firm and Industry-Year FE

VARIABLES	(1) CAPEX <sub>t+1</sub>	(2) R&D <sub>t+1</sub>	(3) Employees/AT t+1	(4) Process Claims Share <sub>t+1,t+3</sub>	(5) Log(1+CW Process Patents) <sub>t+1,t+3</sub>
LS Exposure	0.002* (0.001)	0.001 (0.001)	-0.001*** (0.000)	0.035*** (0.010)	0.028** (0.012)
First-time LS	0.001 (0.001)	-0.000 (0.001)	0.000 (0.000)	-0.002 (0.005)	-0.004 (0.007)
<b>LS Exposure First-time LS</b>	<b>-0.004 (0.004)</b>	<b>-0.002 (0.003)</b>	<b>0.001** (0.000)</b>	<b>-0.052** (0.021)</b>	<b>-0.033 (0.027)</b>
Firm Controls	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes
Obs.	25,541	25,541	25,497	15,319	15,319
Adj. R2	0.718	0.836	0.920	0.689	0.658

**Table A14. Corporate Policy Responses and the Likelihood of Experiencing Labor Shortages in the Future**

This table reports the regression results that investigate whether corporate policy responses help reduce the likelihood of a firm experiencing labor shortages in the future. The dependent variable,  $I(LS)$ , is an indicator that equals one if the value of  $LS\ Exposure$  is larger than zero in the next year, the next two years, or the next three years, and equals zero otherwise. The independent variable,  $\Delta CAPEX$ , is the change in a firm's capital expenditure from year  $t-1$  to year  $t$ , divided by the firm's capital expenditure in year  $t-1$ ;  $\Delta R\&D$  is the change in a firm's R&D expenses from year  $t-1$  to year  $t$ , divided by the firm's R&D expenses in year  $t-1$ ;  $\Delta CW\ Process\ Patent$  is the change in a firm's number of citation-weighted process patents from year  $t-1$  to year  $t$ , divided by the firm's number of citation-weighted process patents in year  $t-1$ . All specifications include firm controls. Panel A (B) includes firm and year (firm and industry-year) fixed effects. Table A1 in the Appendix provides detailed variable definitions. Robust standard errors clustered at the firm level are provided in parentheses. All financial variables are winsorized at the 1st and 99th percentiles. \*\*\*, \*\*, and \* correspond to statistical significance at the 1, 5, and 10 percent levels, respectively.

*Panel A. Controlling for Firm and Year Fixed Effects*

VARIABLES	(1) I (LS) <sub>t+1</sub>	(2) I (LS) t+1,t+2	(3) I (LS) t+1,t+3	(4) I (LS) <sub>t+1</sub>	(5) I (LS) t+1,t+2	(6) I (LS) t+1,t+3	(7) I (LS) <sub>t+1</sub>	(8) I (LS) t+1,t+2	(9) I (LS) t+1,t+3	(10) I (LS) <sub>t+1</sub>	(11) I (LS) t+1,t+2	(12) I (LS) t+1,t+3
$\Delta CAPEX$	-0.004* (0.002)	-0.005** (0.002)	-0.005** (0.002)							-0.004** (0.002)	-0.005** (0.002)	-0.005** (0.002)
$\Delta R\&D$				0.015 (0.012)	-0.004 (0.012)	-0.017 (0.012)				0.015 (0.012)	-0.003 (0.012)	-0.015 (0.012)
$\Delta CW\ Process\ Patents$							-0.009 (0.008)	0.003 (0.007)	0.000 (0.006)	-0.010 (0.008)	0.002 (0.007)	-0.001 (0.006)
ROA	-0.018 (0.024)	0.003 (0.027)	0.012 (0.028)	-0.019 (0.024)	-0.000 (0.026)	0.005 (0.027)	-0.022 (0.023)	0.000 (0.026)	0.008 (0.027)	-0.017 (0.024)	-0.001 (0.027)	0.002 (0.028)
Book Leverage	-0.021 (0.015)	-0.041** (0.018)	-0.052*** (0.018)	-0.021 (0.015)	-0.041** (0.018)	-0.053*** (0.018)	-0.021 (0.015)	-0.041** (0.018)	-0.052*** (0.018)	-0.021 (0.015)	-0.041** (0.018)	-0.053*** (0.018)
Stock Return	0.005 (0.007)	0.011 (0.007)	0.013* (0.007)	0.005 (0.007)	0.010 (0.007)	0.011* (0.006)	0.006 (0.008)	0.014* (0.008)	0.020*** (0.007)	0.007 (0.008)	0.015* (0.008)	0.021*** (0.008)
CAPEX	0.320*** (0.113)	0.565*** (0.125)	0.668*** (0.127)	0.263** (0.109)	0.497*** (0.121)	0.598*** (0.122)	0.261** (0.109)	0.488*** (0.121)	0.591*** (0.122)	0.324*** (0.113)	0.572*** (0.125)	0.667*** (0.126)
MTB	0.001 (0.001)	0.001** (0.001)	0.002** (0.001)	0.001 (0.001)	0.001** (0.001)	0.002** (0.001)	0.001 (0.001)	0.001** (0.001)	0.001** (0.001)	0.001 (0.001)	0.001** (0.001)	0.002** (0.001)
Sales Growth	0.035*** (0.010)	0.036*** (0.012)	0.046*** (0.012)	0.035*** (0.010)	0.035*** (0.011)	0.044*** (0.012)	0.034*** (0.010)	0.035*** (0.011)	0.042*** (0.012)	0.035*** (0.011)	0.035*** (0.012)	0.044*** (0.012)
Firm Size	-0.005 (0.007)	-0.014 (0.009)	-0.022** (0.010)	-0.005 (0.007)	-0.013 (0.009)	-0.020** (0.010)	-0.004 (0.007)	-0.013 (0.009)	-0.020** (0.010)	-0.005 (0.007)	-0.013 (0.009)	-0.020** (0.010)

Cash	0.048 (0.031)	0.006 (0.038)	0.001 (0.039)	0.052* (0.031)	0.014 (0.037)	0.002 (0.039)	0.048 (0.031)	0.013 (0.037)	0.003 (0.039)	0.049 (0.031)	0.004 (0.038)	-0.004 (0.040)
Asset Tangibility	-0.053 (0.056)	-0.074 (0.064)	-0.137** (0.068)	-0.053 (0.056)	-0.074 (0.064)	-0.138** (0.068)	-0.044 (0.056)	-0.065 (0.064)	-0.129* (0.068)	-0.057 (0.056)	-0.078 (0.064)	-0.138** (0.068)
Stock Volatility	-0.047** (0.019)	-0.051** (0.021)	-0.037* (0.021)	-0.046** (0.019)	-0.045** (0.021)	-0.032 (0.020)	-0.048** (0.019)	-0.046** (0.020)	-0.030 (0.020)	-0.044** (0.019)	-0.048** (0.021)	-0.036* (0.021)
R&D	-0.005 (0.054)	-0.055 (0.067)	-0.065 (0.076)	-0.047 (0.056)	-0.065 (0.070)	-0.050 (0.079)	-0.022 (0.054)	-0.070 (0.066)	-0.075 (0.074)	-0.031 (0.056)	-0.051 (0.070)	-0.043 (0.080)
Employees/AT	-2.220 (1.719)	-3.890* (2.039)	-4.274** (2.093)	-2.227 (1.685)	-4.021** (1.990)	-4.471** (2.056)	-2.182 (1.711)	-3.836* (2.030)	-4.320** (2.086)	-2.343 (1.694)	-4.101** (1.999)	-4.468** (2.062)
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Obs.	25,193	25,193	25,193	25,438	25,438	25,438	25,539	25,539	25,539	25,097	25,097	25,097
Adj. R2	0.267	0.348	0.417	0.268	0.351	0.421	0.267	0.350	0.420	0.267	0.349	0.418

*Panel B. Controlling for Firm and Industry-Year Fixed Effects*

VARIABLES	(1) I (LS) <sub>t+1</sub>	(2) I (LS) t+1,t+2	(3) I (LS) t+1,t+3	(4) I (LS) <sub>t+1</sub>	(5) I (LS) t+1,t+2	(6) I (LS) t+1,t+3	(7) I (LS) <sub>t+1</sub>	(8) I (LS) t+1,t+2	(9) I (LS) t+1,t+3	(10) I (LS) <sub>t+1</sub>	(11) I (LS) t+1,t+2	(12) I (LS) t+1,t+3
<i>4</i> CAPEX	-0.003* (0.002)	-0.005** (0.002)	-0.005** (0.002)							-0.004* (0.002)	-0.005** (0.002)	-0.005** (0.002)
<i>4</i> R&D				0.014 (0.012)	-0.005 (0.012)	-0.022* (0.012)				0.014 (0.012)	-0.004 (0.013)	-0.020* (0.012)
<i>4</i> CW Process Patents							-0.011 (0.008)	0.003 (0.007)	-0.001 (0.006)	-0.012 (0.008)	0.002 (0.007)	-0.002 (0.006)
Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Industry-Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Obs.	25,192	25,192	25,192	25,436	25,436	25,436	25,539	25,539	25,539	25,094	25,094	25,094
Adj. R2	0.282	0.360	0.426	0.284	0.363	0.430	0.283	0.362	0.430	0.283	0.361	0.426